

May All Your Wishes Come True: A Study of Wishes and How to Recognize Them

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Times Square Virtual Wishing Well

- In December 2007, Web users sent in their wishes for the new year
- Wishes were printed on confetti
- Released from the sky at midnight in sync with the famous “ball drop”
- Over 100,000 wishes collected to form the WISH corpus



Sample New Year's Wishes

Freq.	Wish
514	peace on earth
351	peace
331	world peace
244	happy new year
112	love
76	health and happiness
75	to be happy
51	i wish for world peace
21	i wish for health and happiness
21	let there be peace on earth
16	to find my true love

Freq.	Wish
8	i wish for a puppy
7	for the war in iraq to end
6	peace on earth please
5	a free democratic venezuela
5	may the best of 2007 be the worst of 2008
5	to be financially stable
1	a little goodness for everyone would be nice
1	i hope i get accepted into a college that i like
1	i wish to get more sex in 2008
1	please let name be healthy and live all year
1	to be emotionally stable and happy

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 - How are wishes expressed?
 - How can wishful expressions be automatically recognized?
- Our work:
 - Analyze this unique new collection of wishes
 - Leverage the WISH corpus to build general “wish detectors”
 - Demonstrate effectiveness on consumer product reviews and informal political discussion online

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- Why study wishes? (relation to prior work)
 - Sentiment analysis
 - Psychology / cognitive science

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 - Key contribution: Automatically discovering wish templates

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 - Key contribution: Automatically discovering wish templates
- Experimental results

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- Wishes add a novel dimension to sentiment analysis, opinion mining
 - What people explicitly **want**, not just what they **like** or **dislike**

“**Great camera.** **Indoor shots with a flash are not quite as good as 35mm.**
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- Automatic “wish detector” can provide political value & business intelligence
- Wishes can reveal a lot about people
 - Psychologists have studied wish content vs. location, gender, age, etc (Speer 1939, Milgram and Riedel 1969, Ehrlichman and Eichenstein 1992, King and Broyles 1997)
 - WISH corpus: much larger scale, from the entire globe

The WISH corpus

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- Average length of wishes is 8 tokens

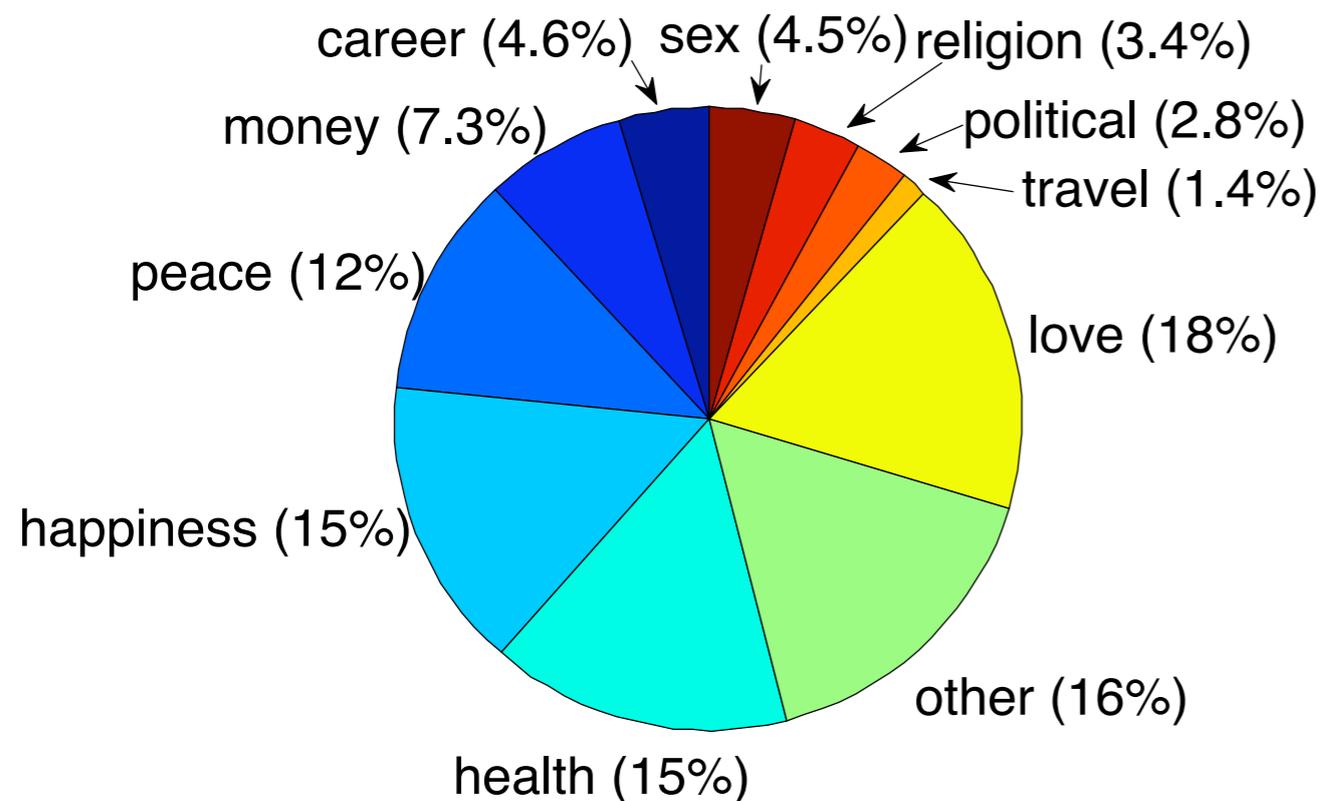
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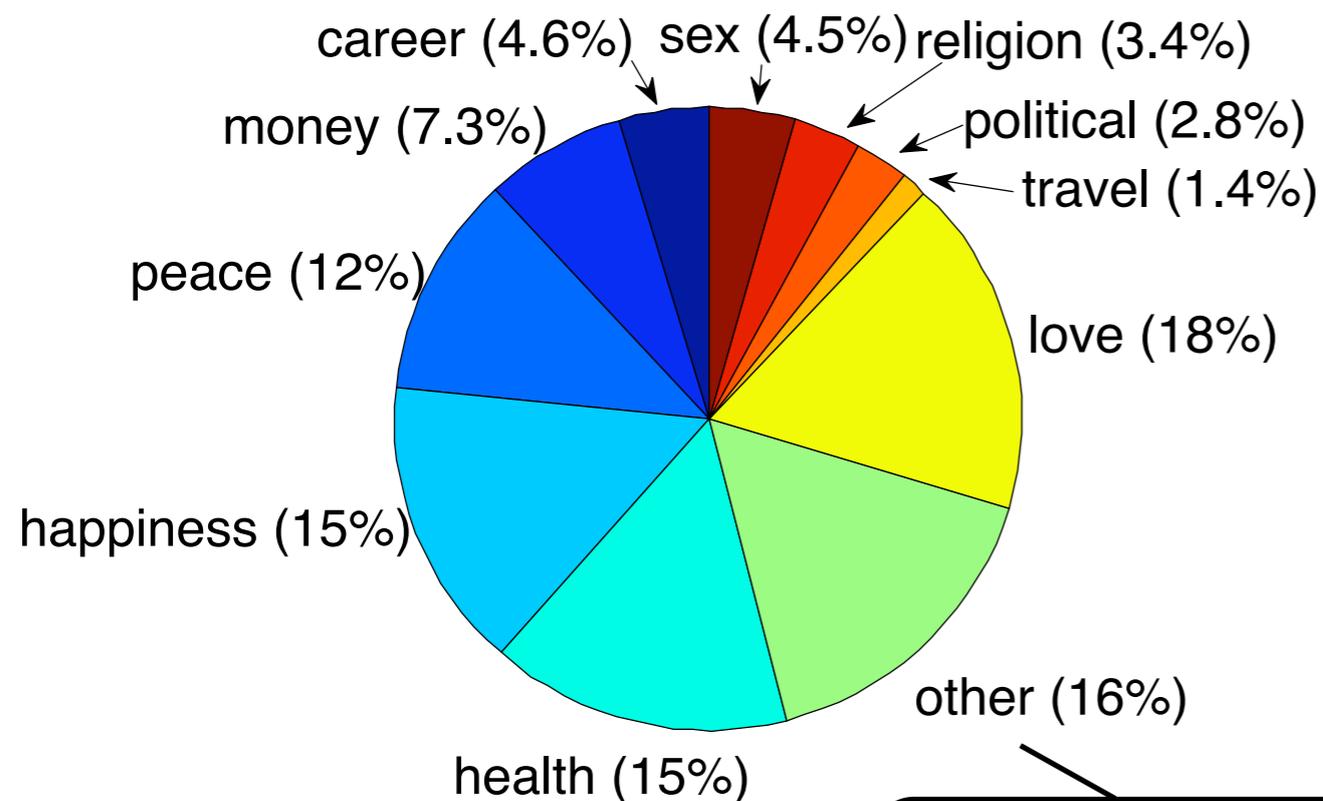
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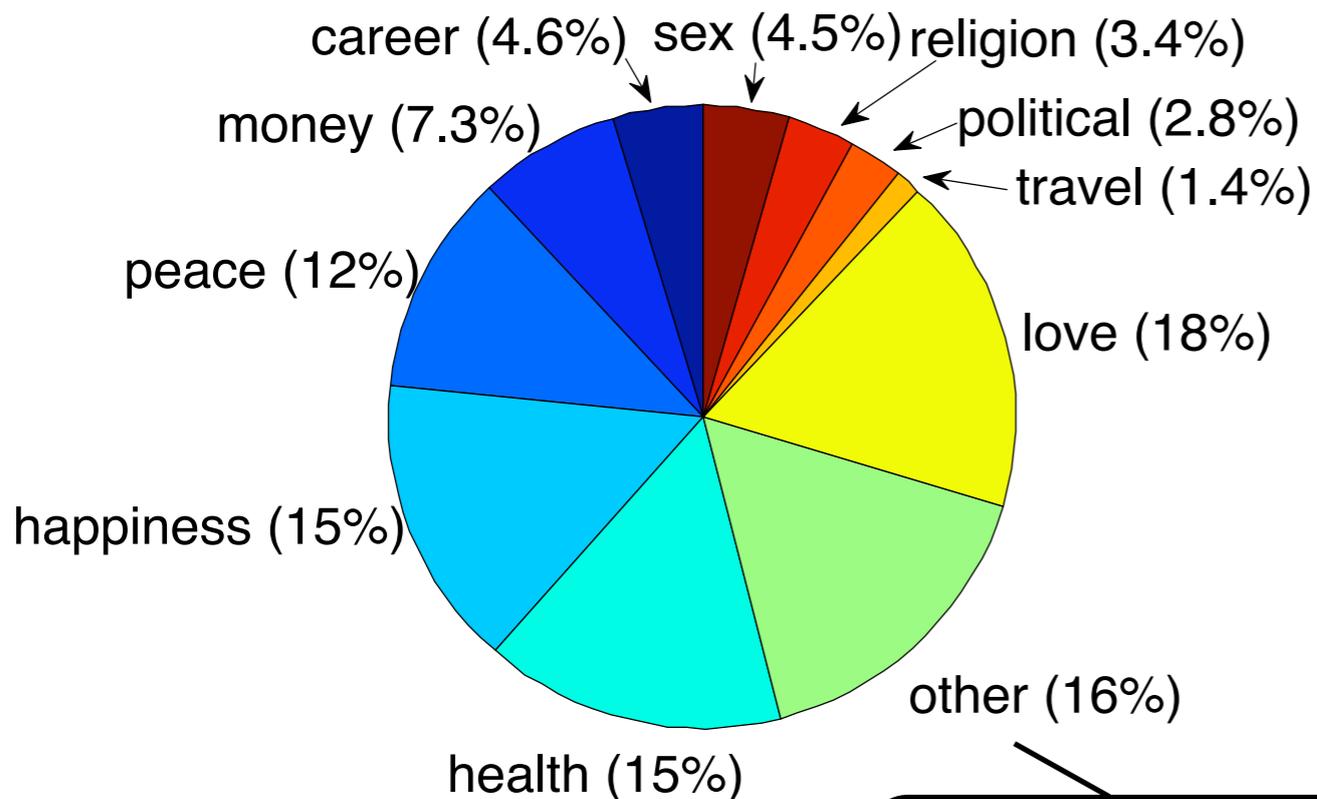


individual requests: "i wish for a new puppy"
solicitations: "call me 555-1234", "visit *website.com*"
sinister: "to take over the world"

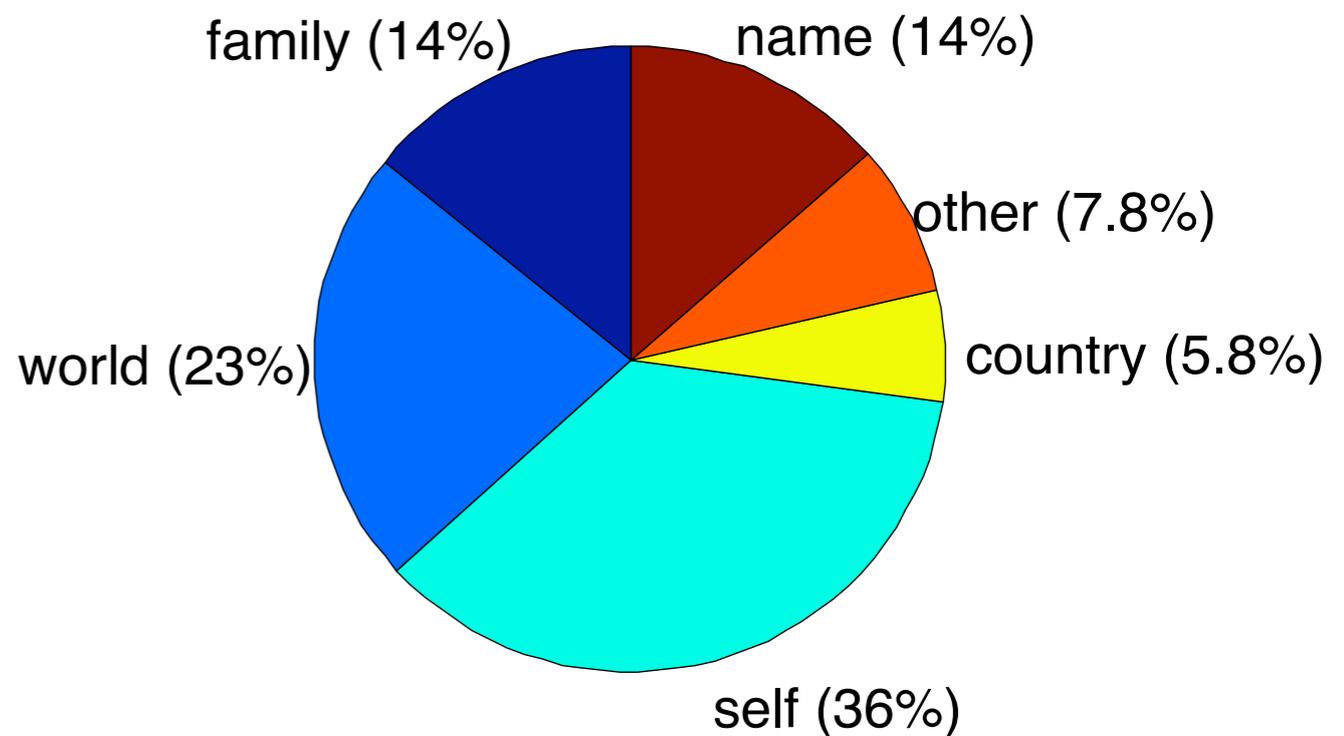
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Scope of wishes:
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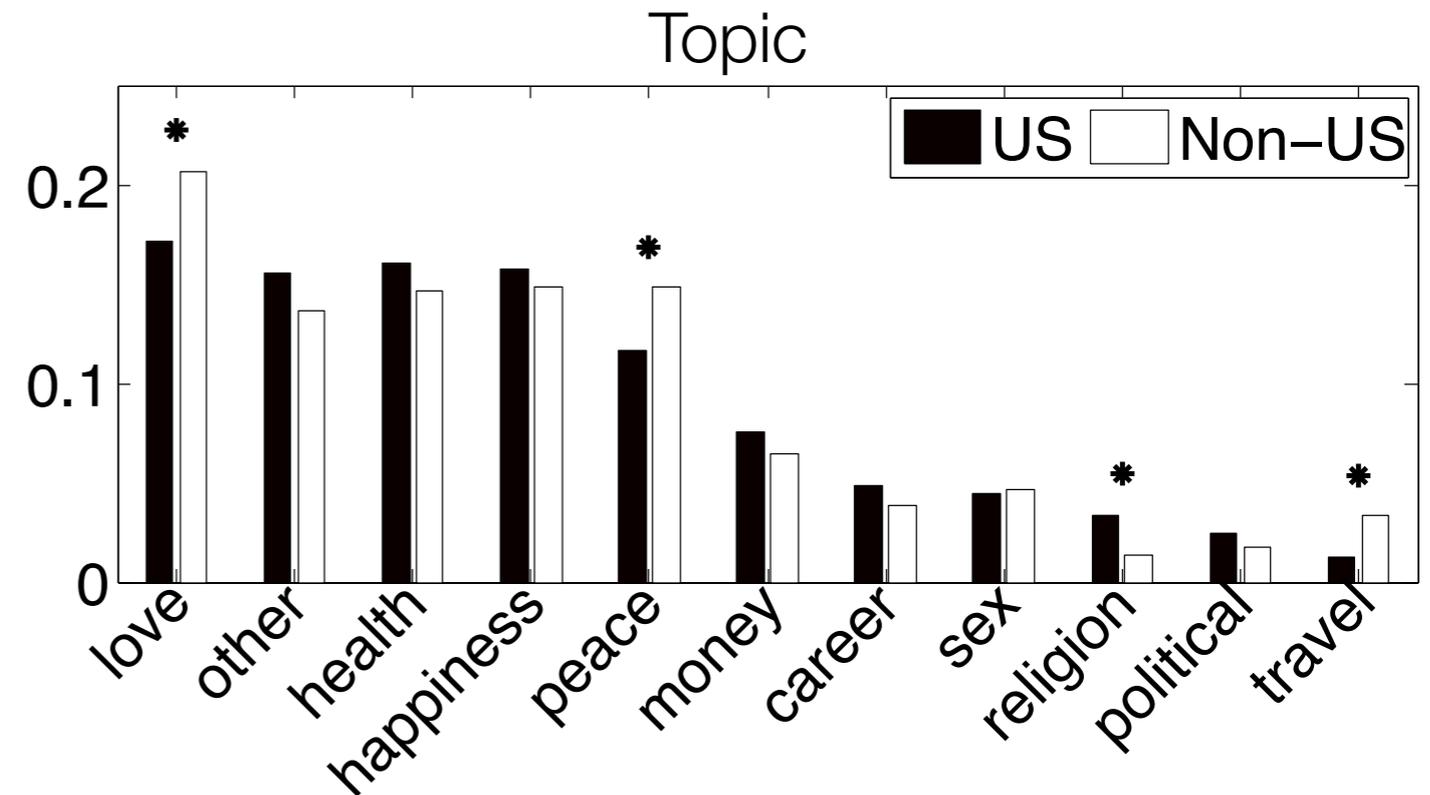
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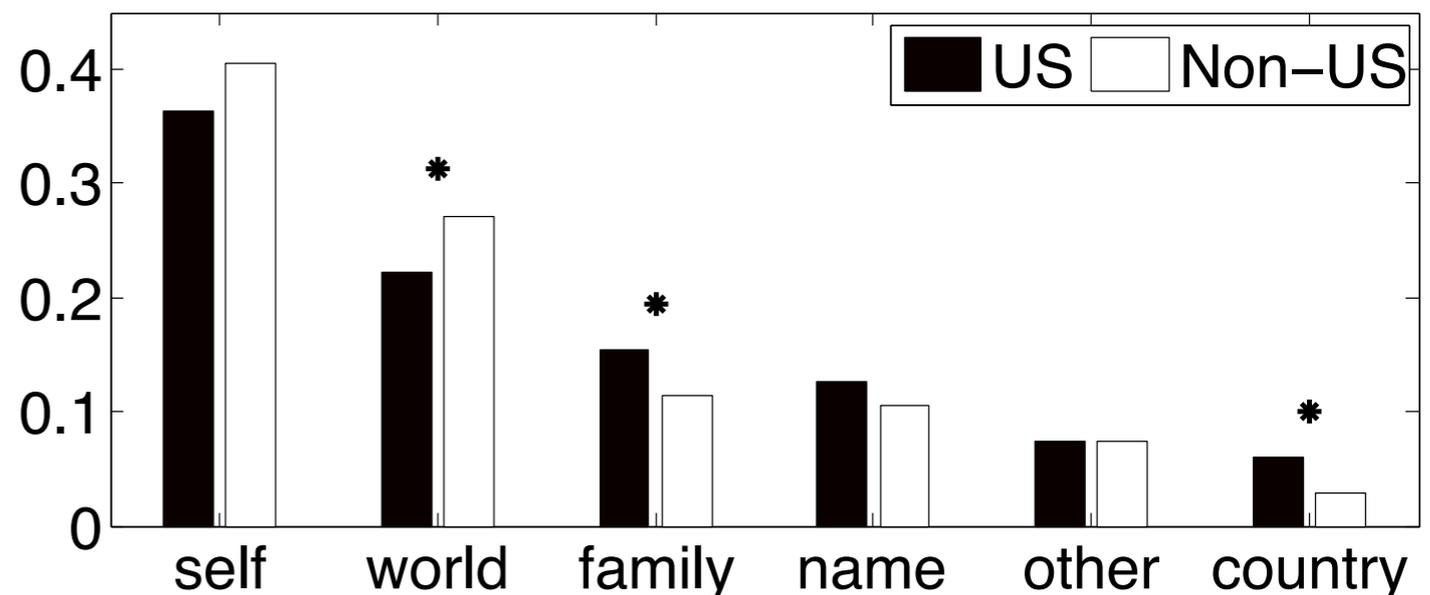
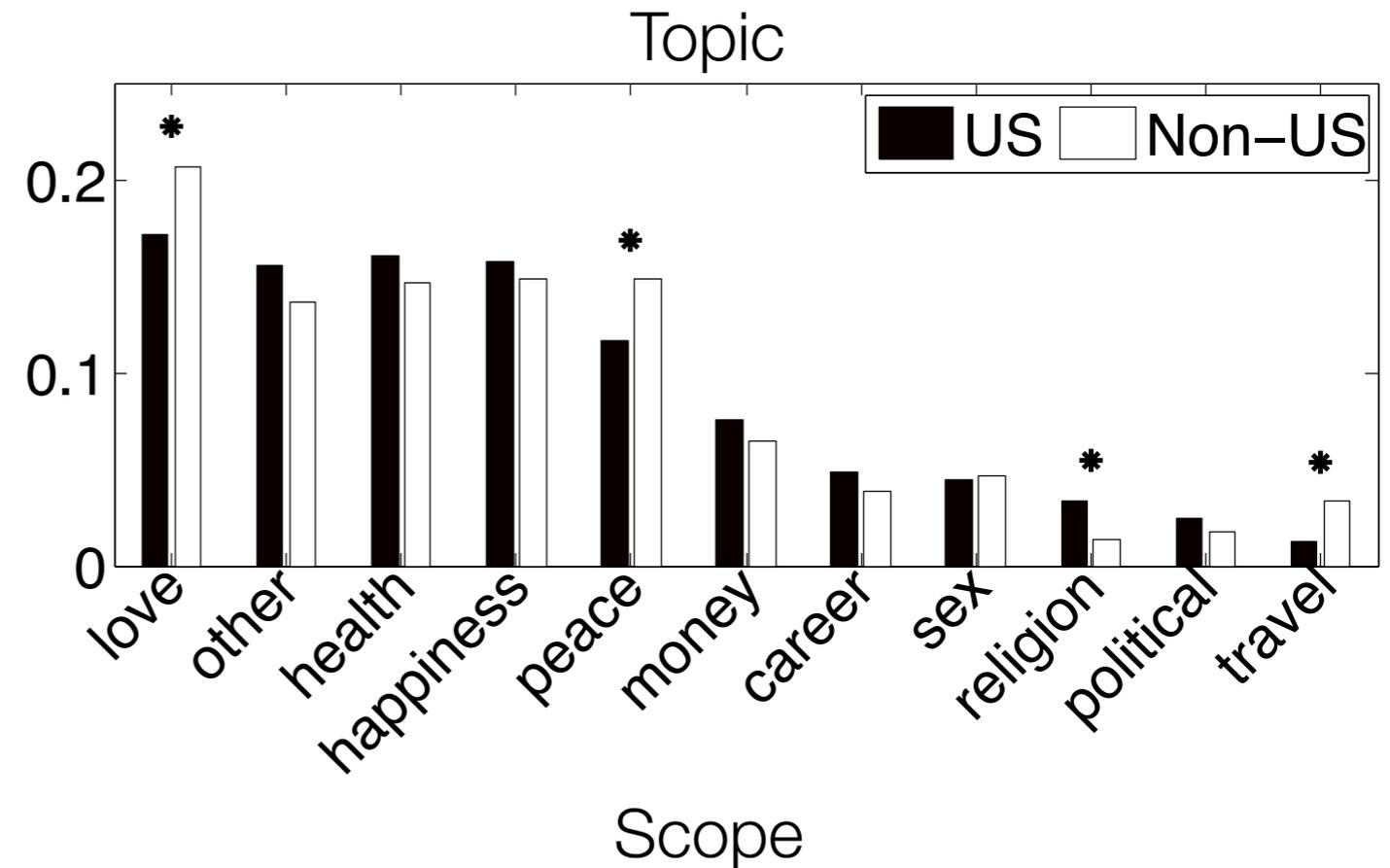
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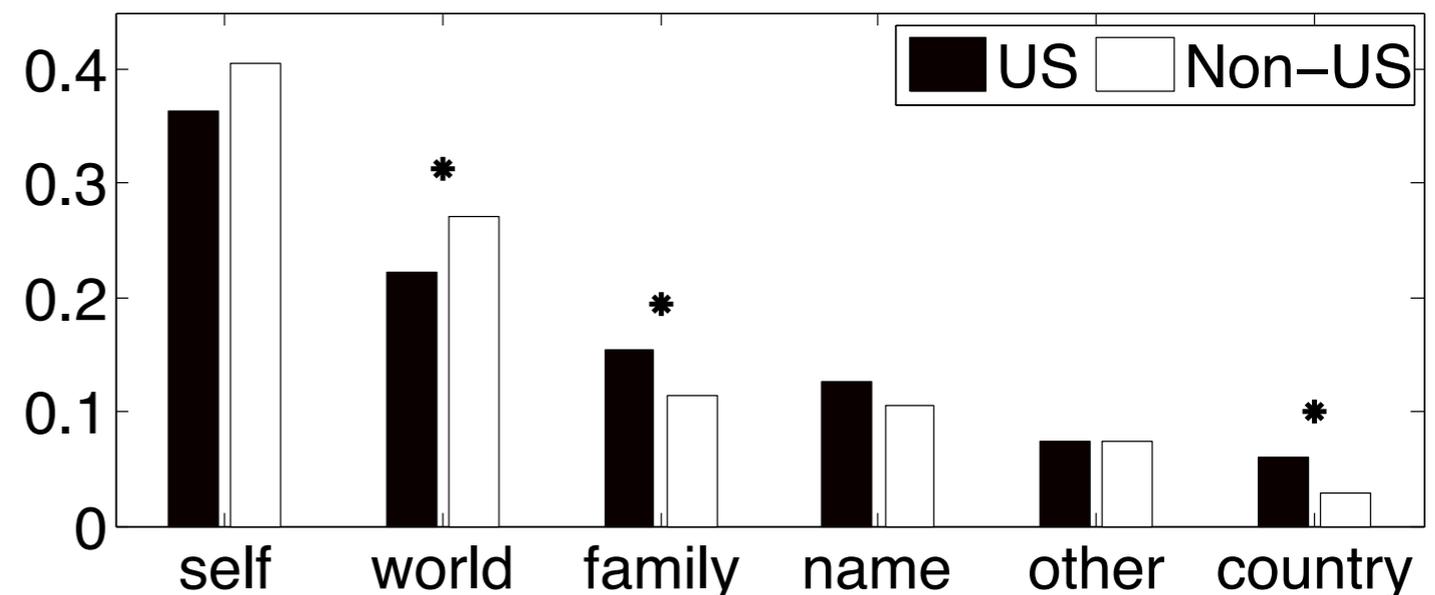
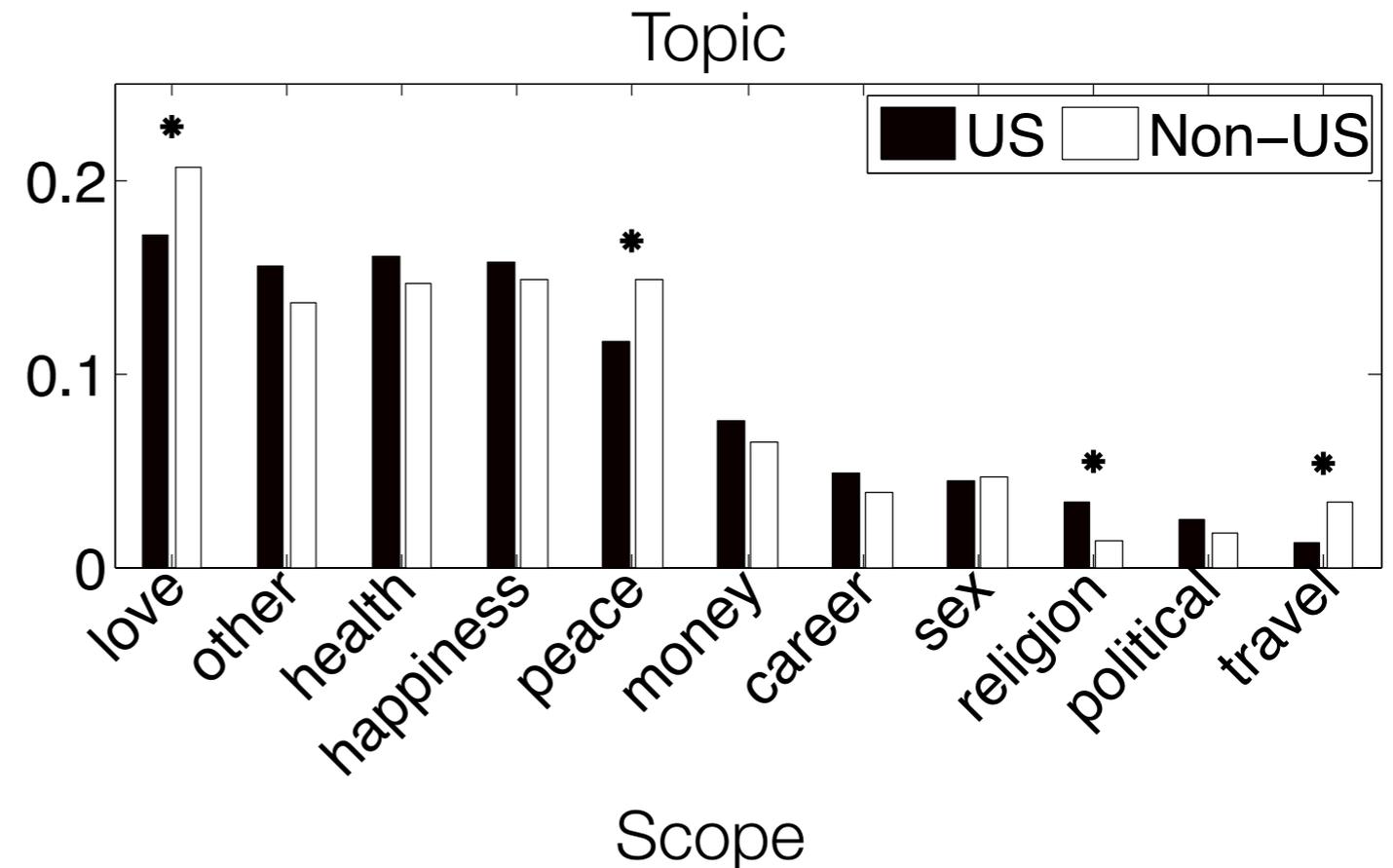
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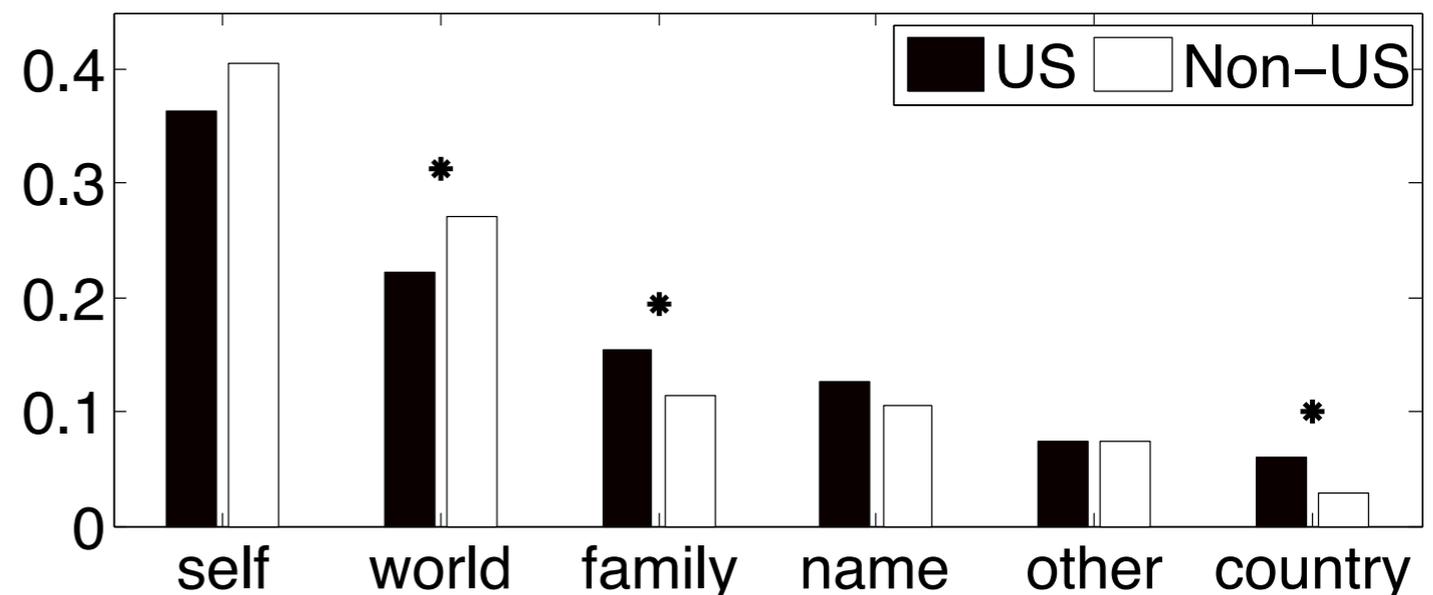
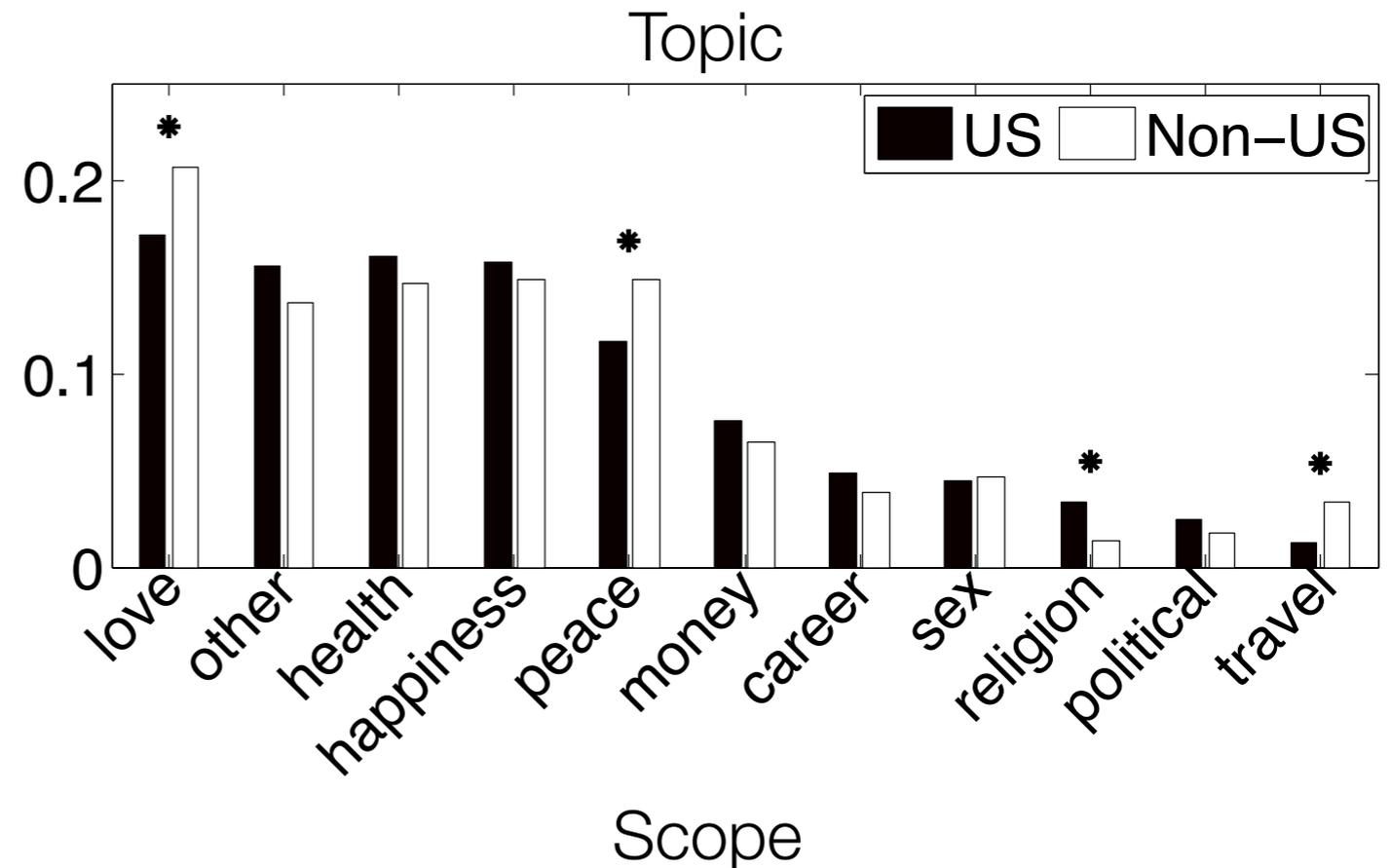
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- *But* no significant difference between red vs. blue states



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- So far analysis was of 5,000 manually labeled wishes
- We automatically analyzed all ~90,000 using Latent Dirichlet Allocation
 - Each wish is treated as a short document
 - 12 topics
 - Inference performed by collapsed Gibbs sampling
 - Hyperparameters set to $\alpha=0.5$, $\beta=0.1$

WISH corpus: Latent topic modeling

Topic	Top words, sorted by $p(\text{word} \text{topic})$	Subjective Label
1	year, new, happy, 2008, best, everyone, great, wishing, hope	New Year
2	all, god, home, come, safe, us, bless, troops, bring, iraq, return	Troops
3	end, no, more, 2008, war, president, paul, ron, less, bush, vote	Election
4	more, better, life, one, live, time, make, people, than, day, every	Life
5	health, happiness, good, family, friends, prosperity, wealth, success	Prosperity
6	love, find, true, life, meet, want, man, marry, someone, boyfriend	Love
7	get, job, out, hope, school, better, house, well, back, college	Career
8	win, 2008, money, want, make, become, lottery, more, great, lots	Money
9	peace, world, love, earth, happiness, everyone, joy, 2008, around	Peace
10	love, forever, jesus, know, together, u, always, best, mom, christ	Religion
11	healthy, family, baby, life, children, safe, husband, stay, marriage	Family
12	me, lose, please, let, cancer, weight, cure, mom, mother, visit, dad	Health

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 - New Year's eve: "I wish for world peace"
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- Want an approach that will extend beyond New Year's wishes
 - Target domains: product reviews, political discussions
- Wishes are highly domain dependent
 - New Year's eve: "I wish for world peace"
 - Product review: "I want to have instant access to the volume"
- Initial study
 - Assume some labeled data in target domains
 - Try to beat some standard baselines by exploiting the WISH corpus to learn patterns of wish expressions (wish templates)

Two simple baseline wish detectors

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Manual

- Rule-based classifier
- If part of a sentence matches a template, classify it as a wish
- Some of the 13 templates created by two native English speakers:

i wish ___	if only ___
i hope ___	would be better if ___
i want ___	would like if ___
hopefully ___	should ___

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Words

- Linear Support Vector Machine
- Train on labeled training set from the target domain
- Representation:
 - binary word-indicator vector
 - normalized to sum to 1
- Natural first baseline for a new text classification task

Expect high recall, low precision

Learning wish templates

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Intuitively, popular content appears within popular templates.

Can discover non-obvious templates, too:

world peace, peace on earth → **let there be** ____

become rich, win the lottery → **to finally** ____

get a job, save the environment → ____ **please**

Learning wish templates

Formally, we build a bipartite graph

Two kinds of nodes: Content nodes $c \in C$ on left, Template nodes $t \in T$ on right

Two kinds of edges:

- $c \rightarrow t$ (weighted by # times content appears in the template)
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Content

Templates

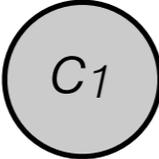
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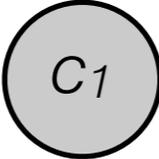
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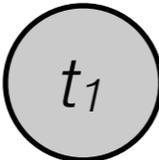
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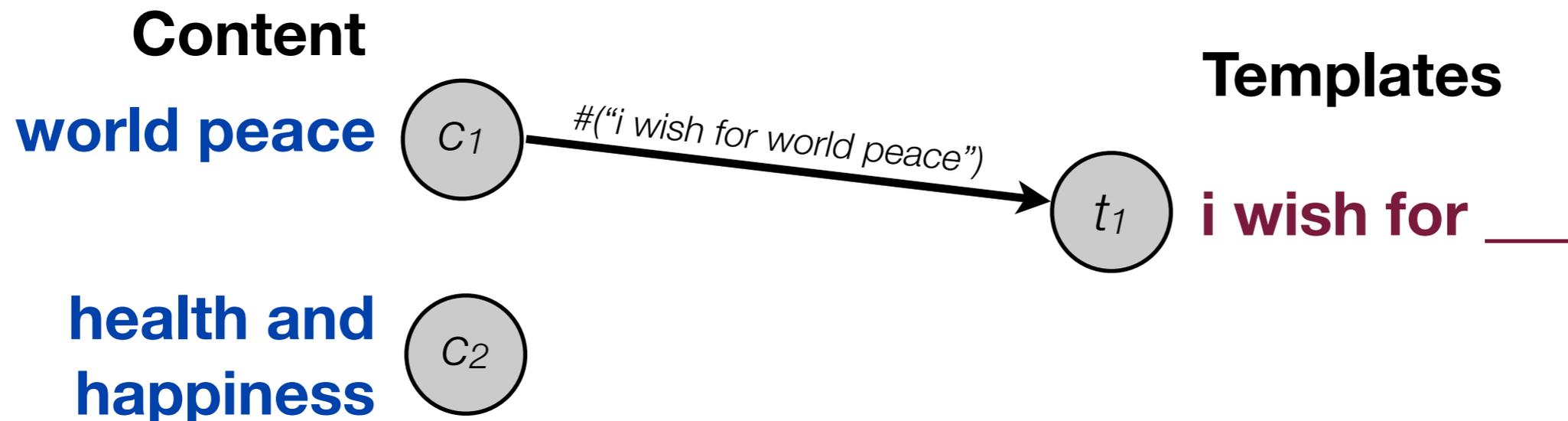
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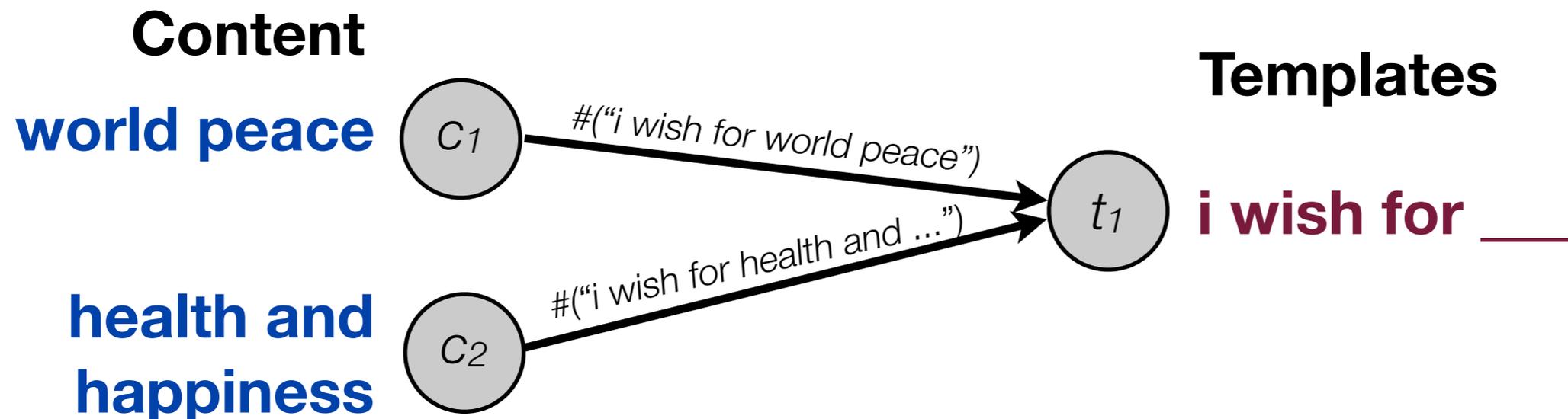
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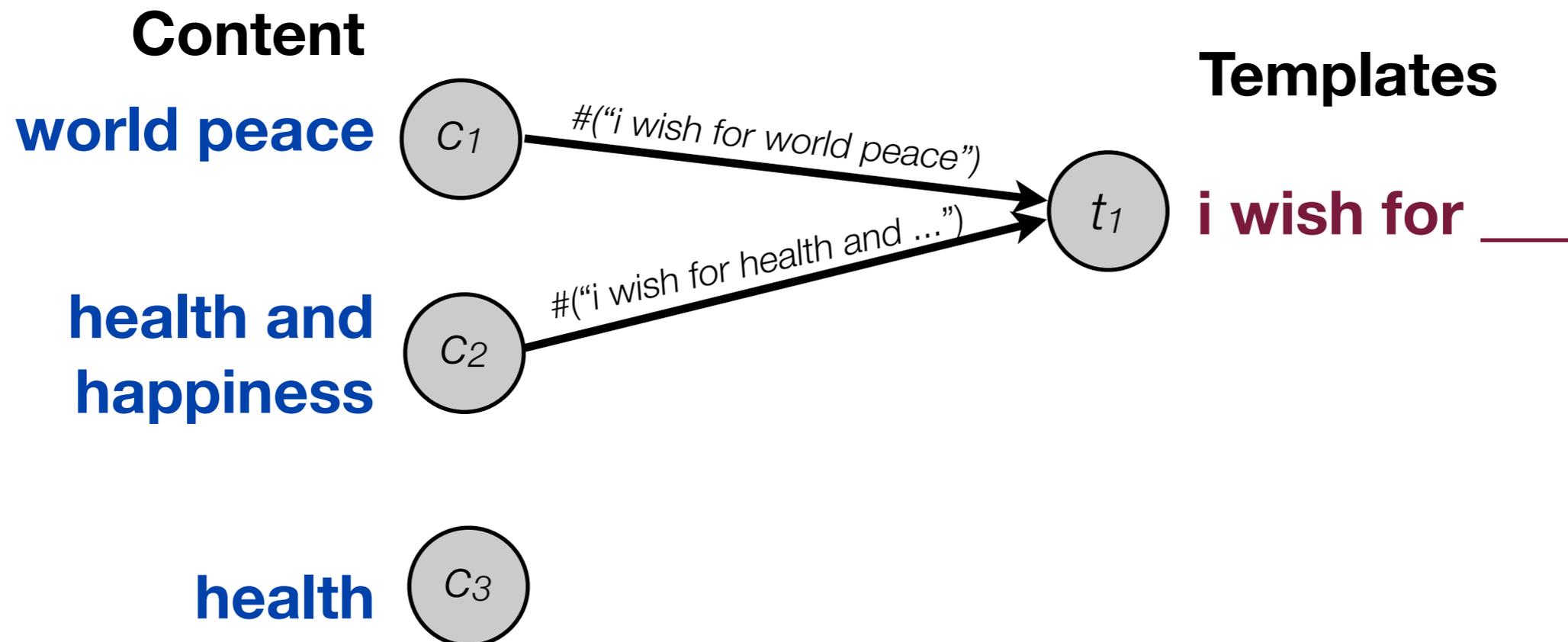
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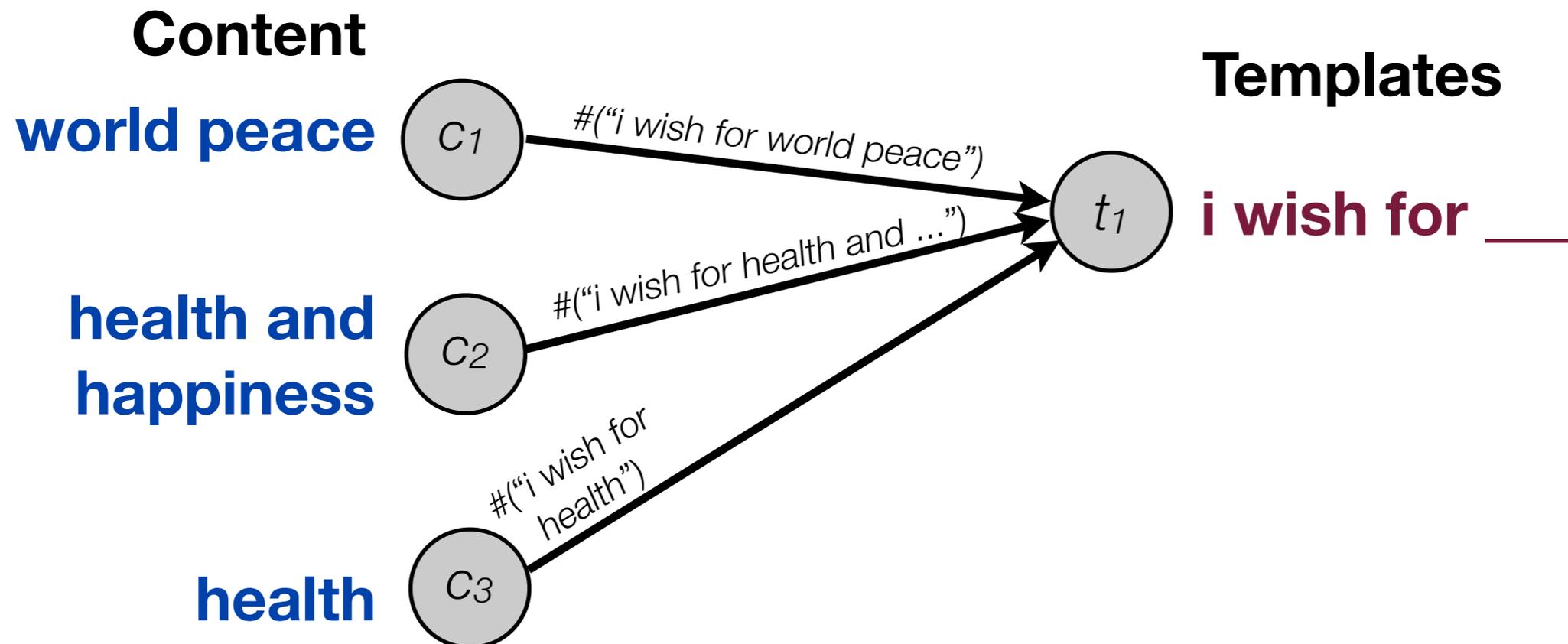
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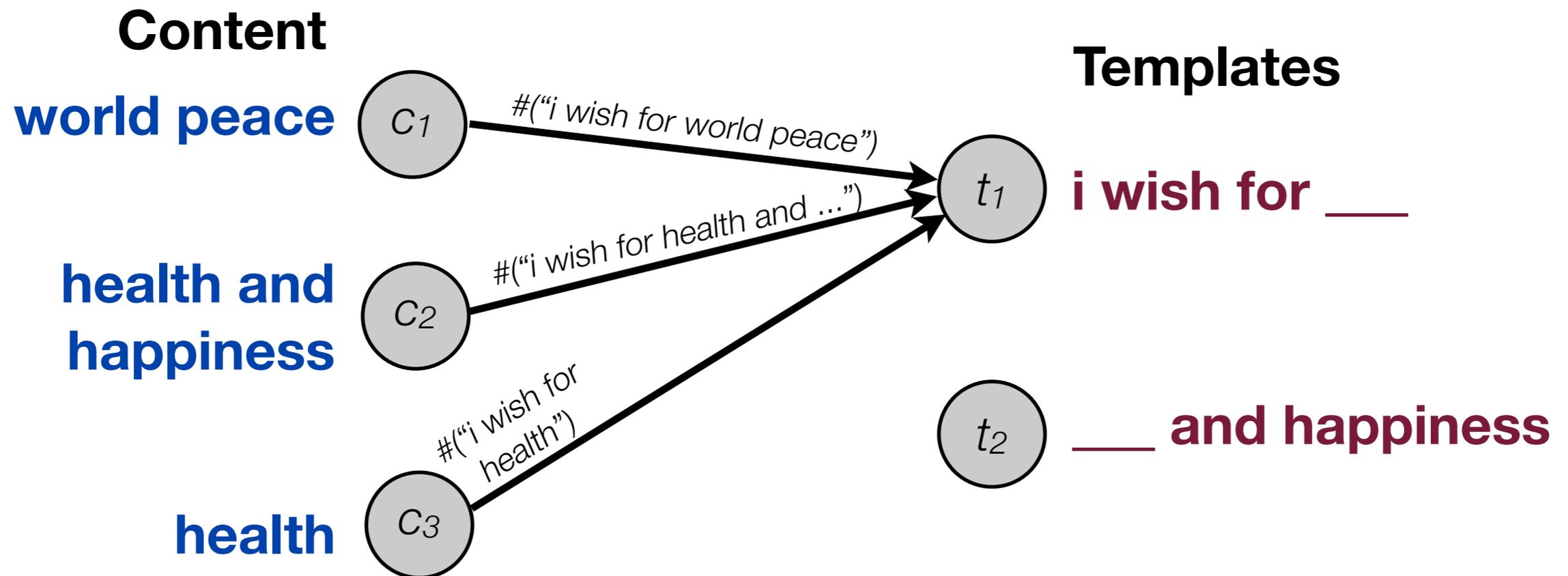
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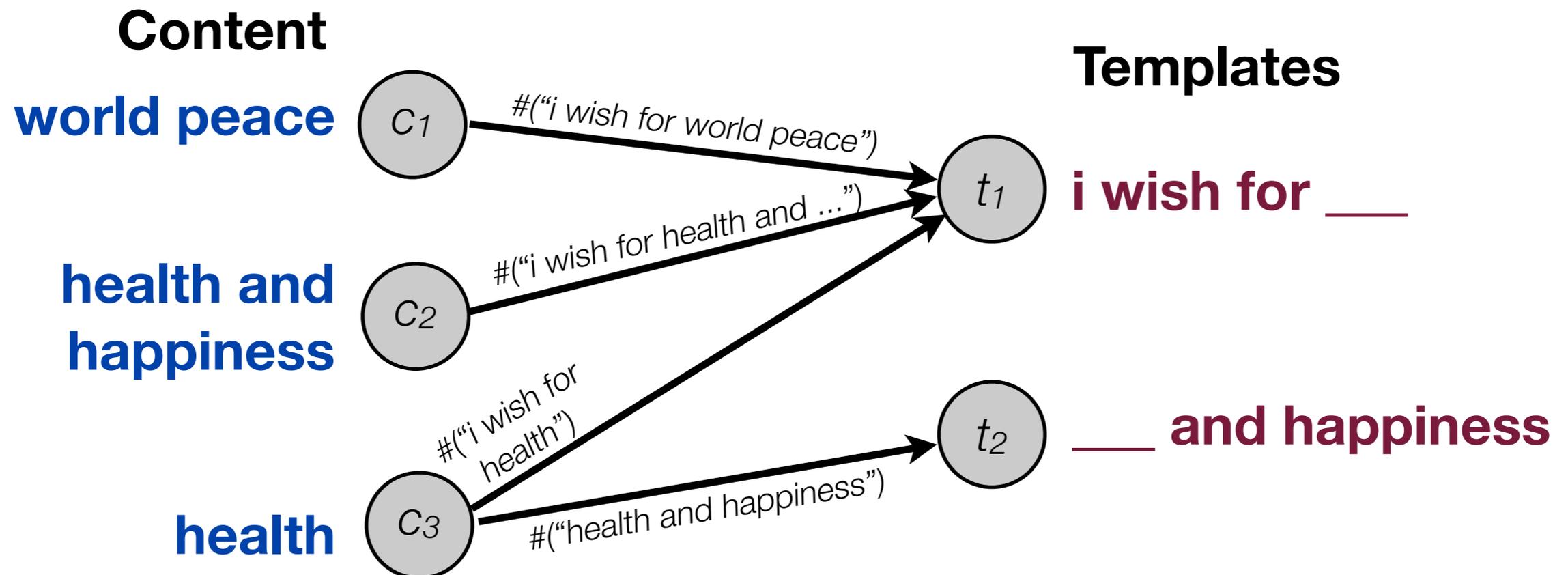


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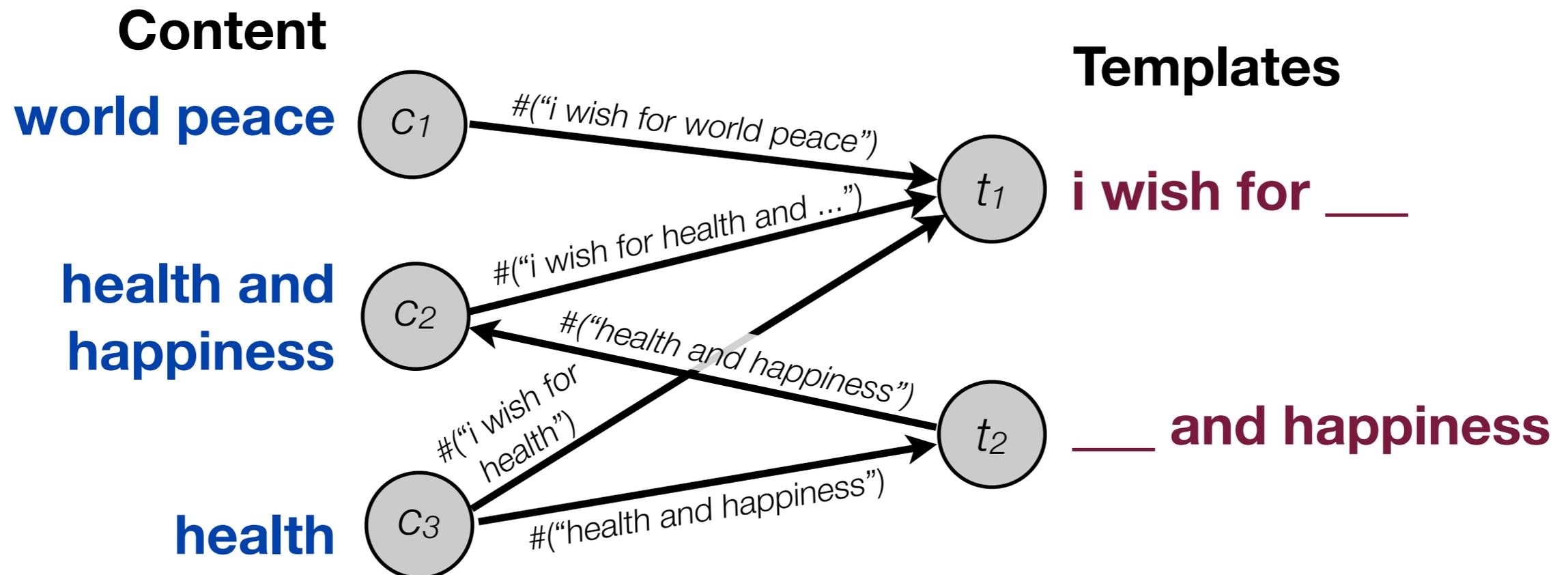
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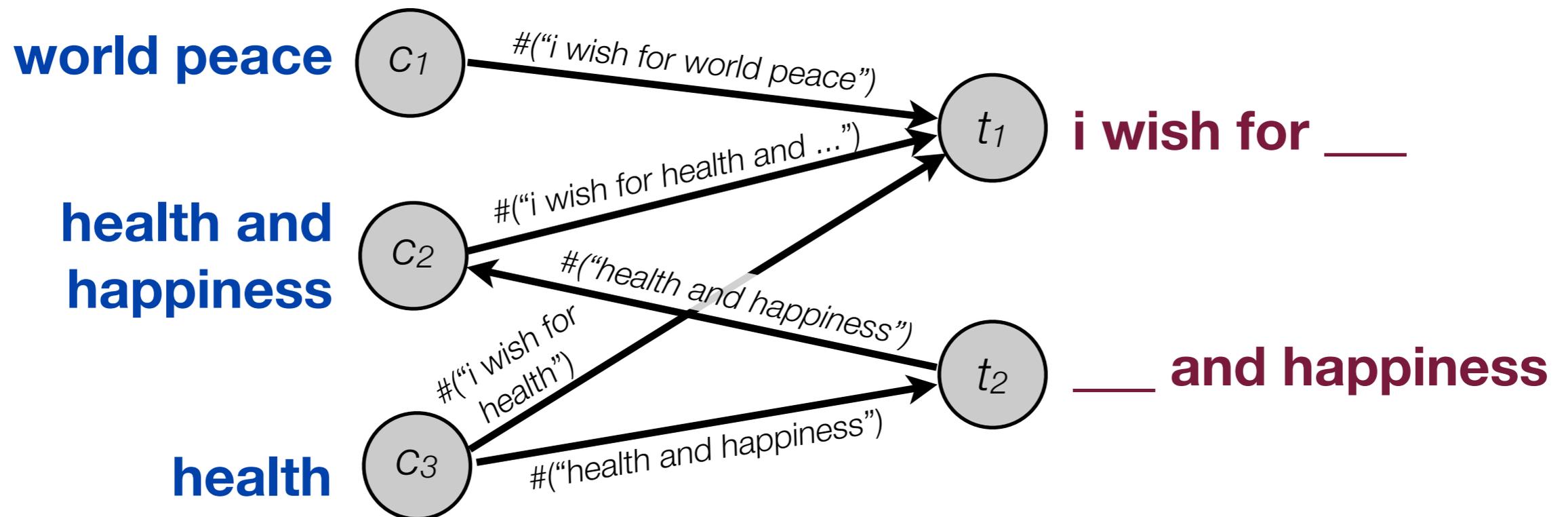
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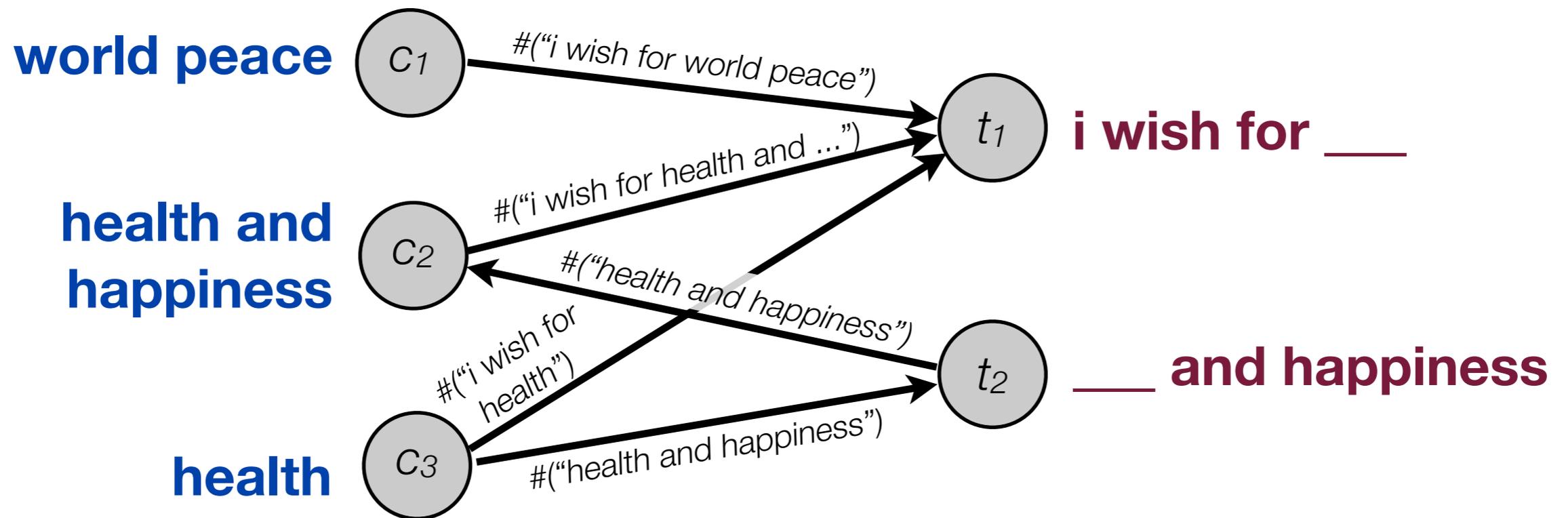
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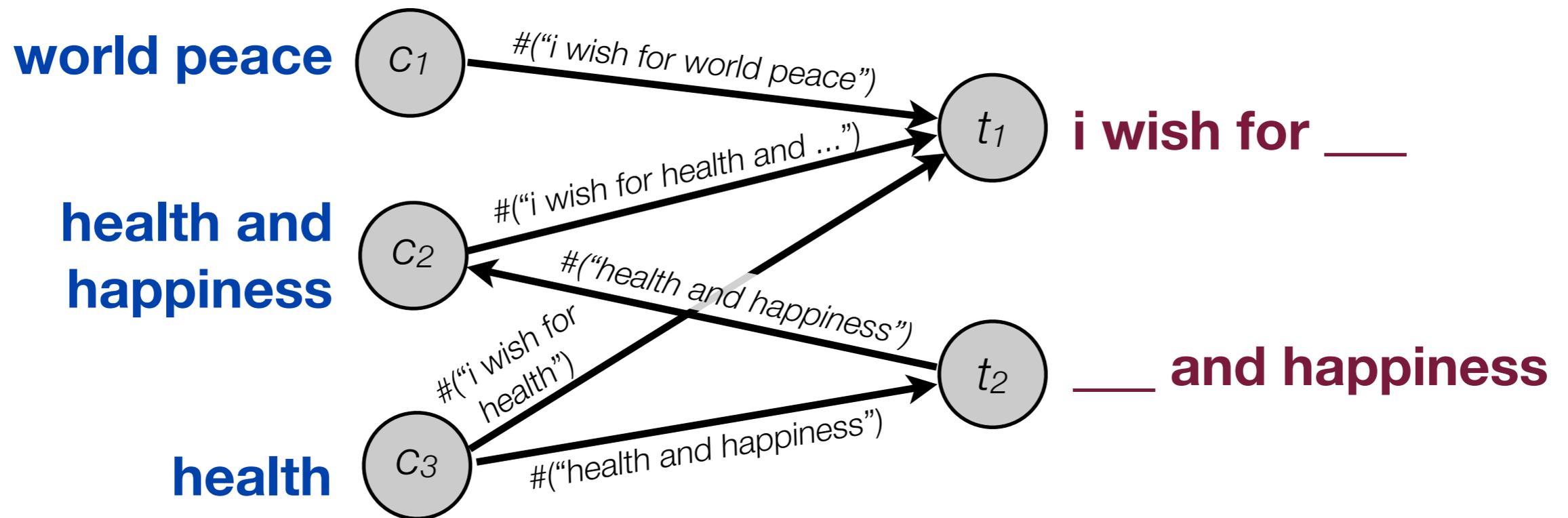


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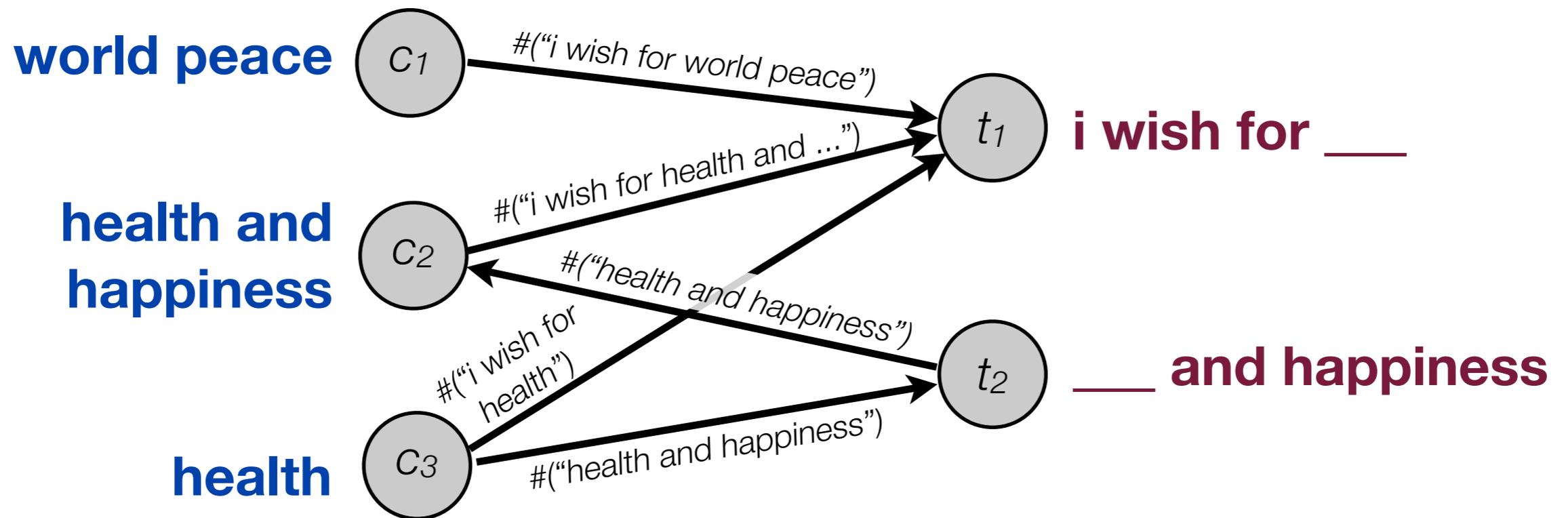
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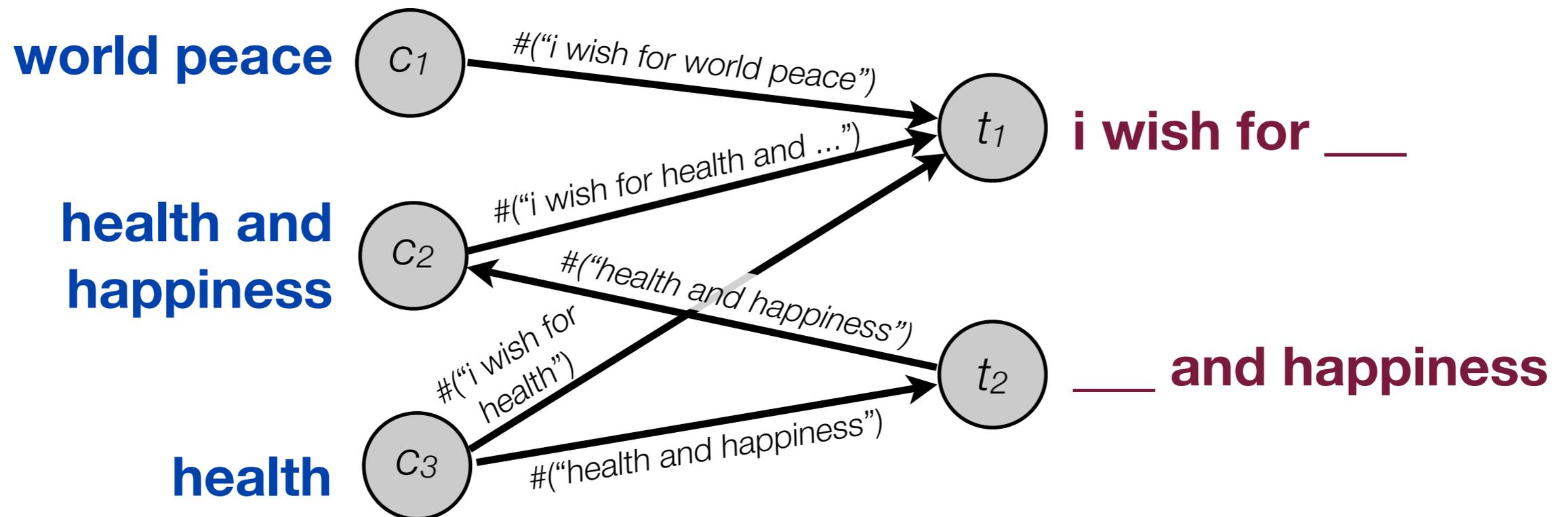
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- Subtracting the out-degree eliminates “bad” templates that contain specific topical content (e.g., “____ and happiness”)
- Apply threshold $score(t) \geq 5$ to obtain 811 top templates for use as features

Wish template features

Some of the top 811 template features selected by our algorithm

Top 10	Others in Top 200
___ in 2008	i want to ___
i wish for ___	___ for everyone
i wish ___	i hope ___
i want ___	my wish is ___
i want my ___	___ please
___ this year	wishing for ___
i wish ___ in 2008	may you ___
i wish to ___	i wish i had ___
i wish ___ this year	to finally ___
___ in the new year	for my family to have ___

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 - Whole-sentence match: “**i wish** this mp3 player had more storage”
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- Models using templates:
 - [Templates] uses only these features in a linear SVM
 - [Words+Templates] combines unigram and template features in a linear SVM

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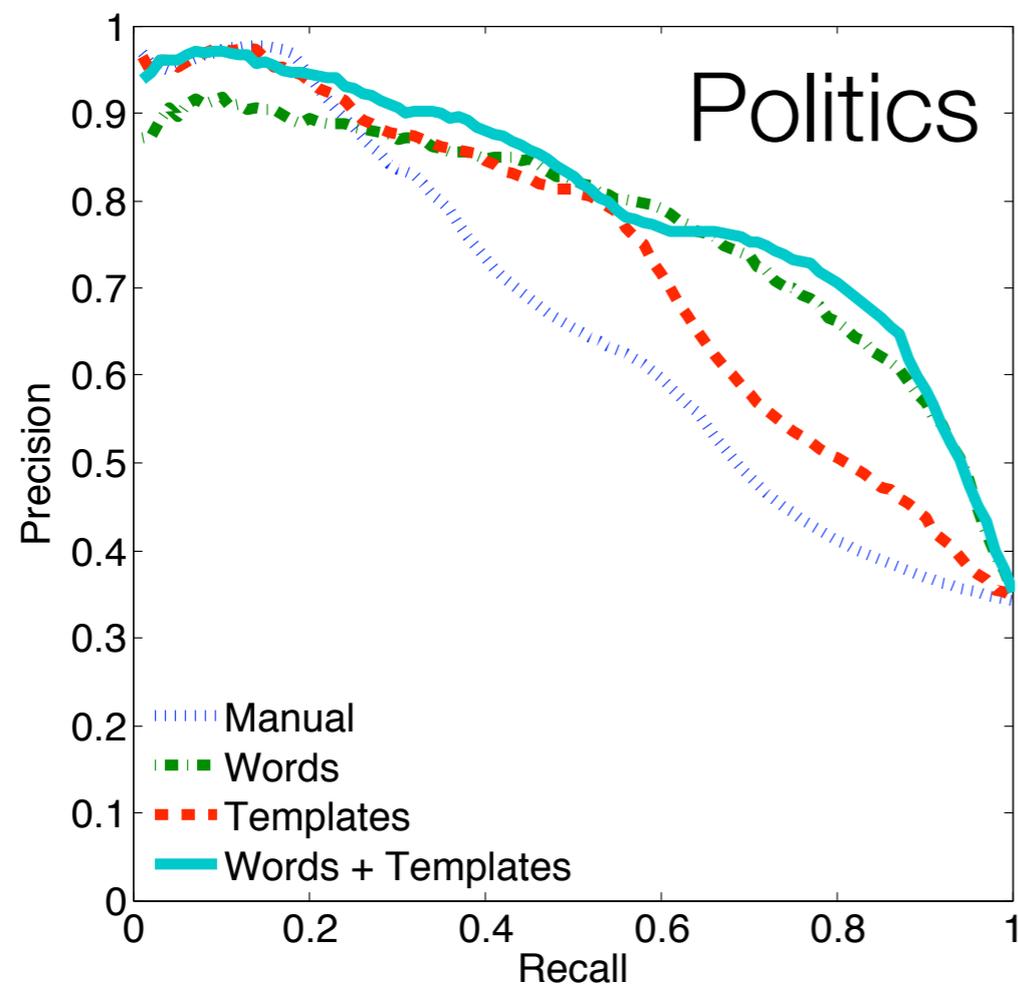
Download from http://pages.cs.wisc.edu/~goldberg/wish_data

Experimental results

10-fold cross validation, linear classifier (SVM^{light} using default parameters)

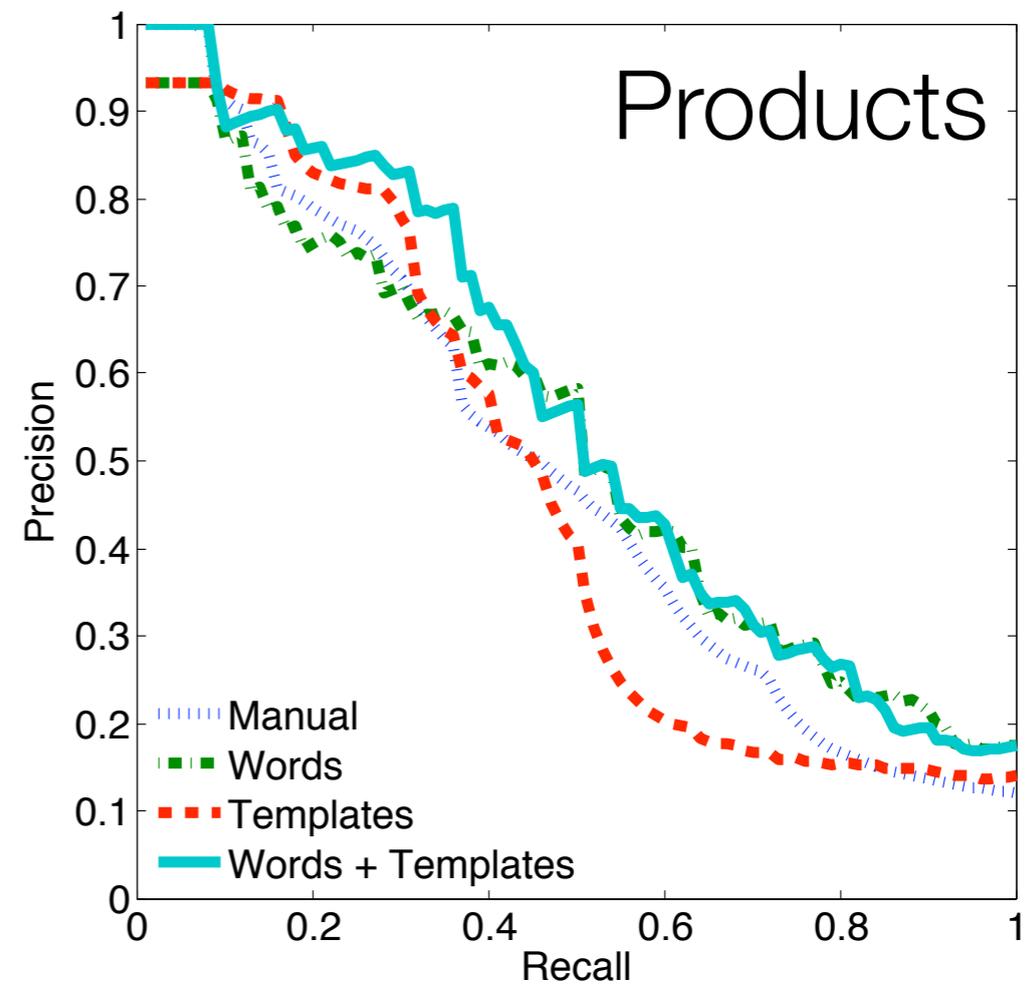
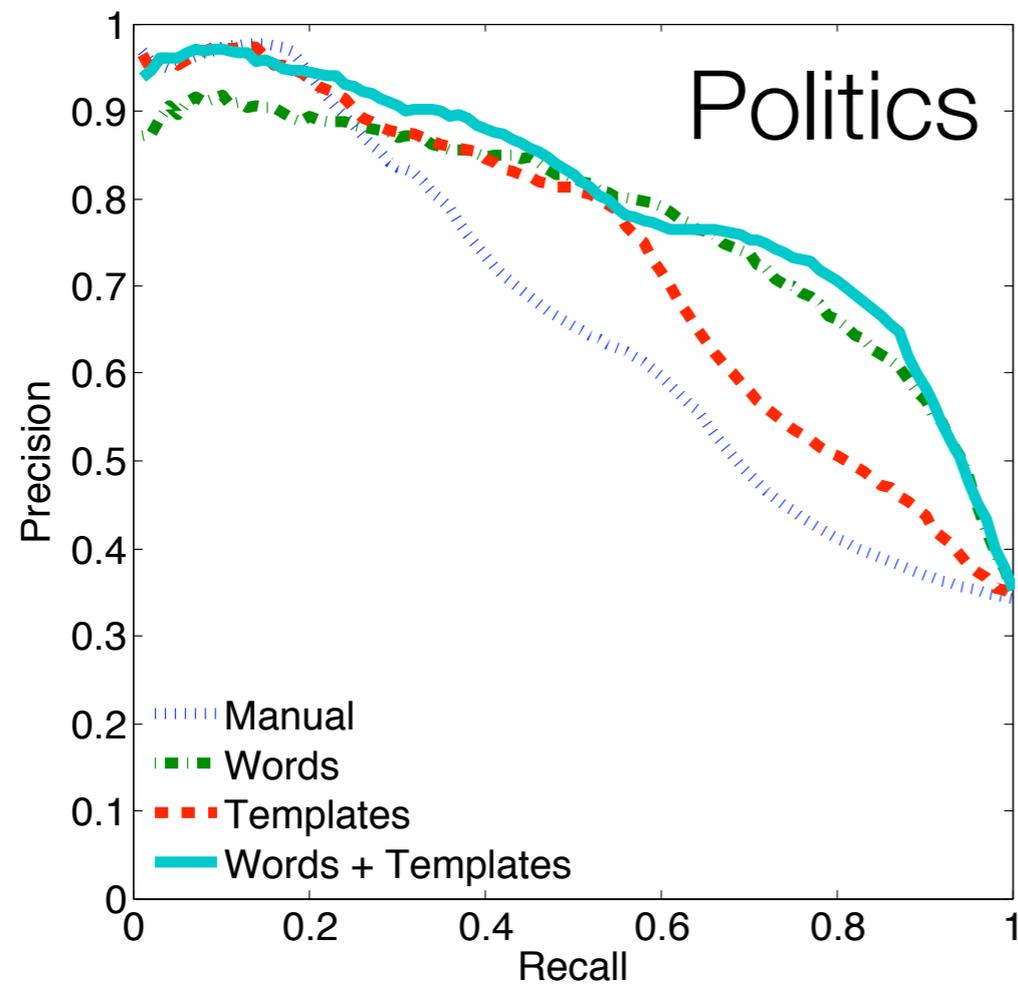
Experimental results

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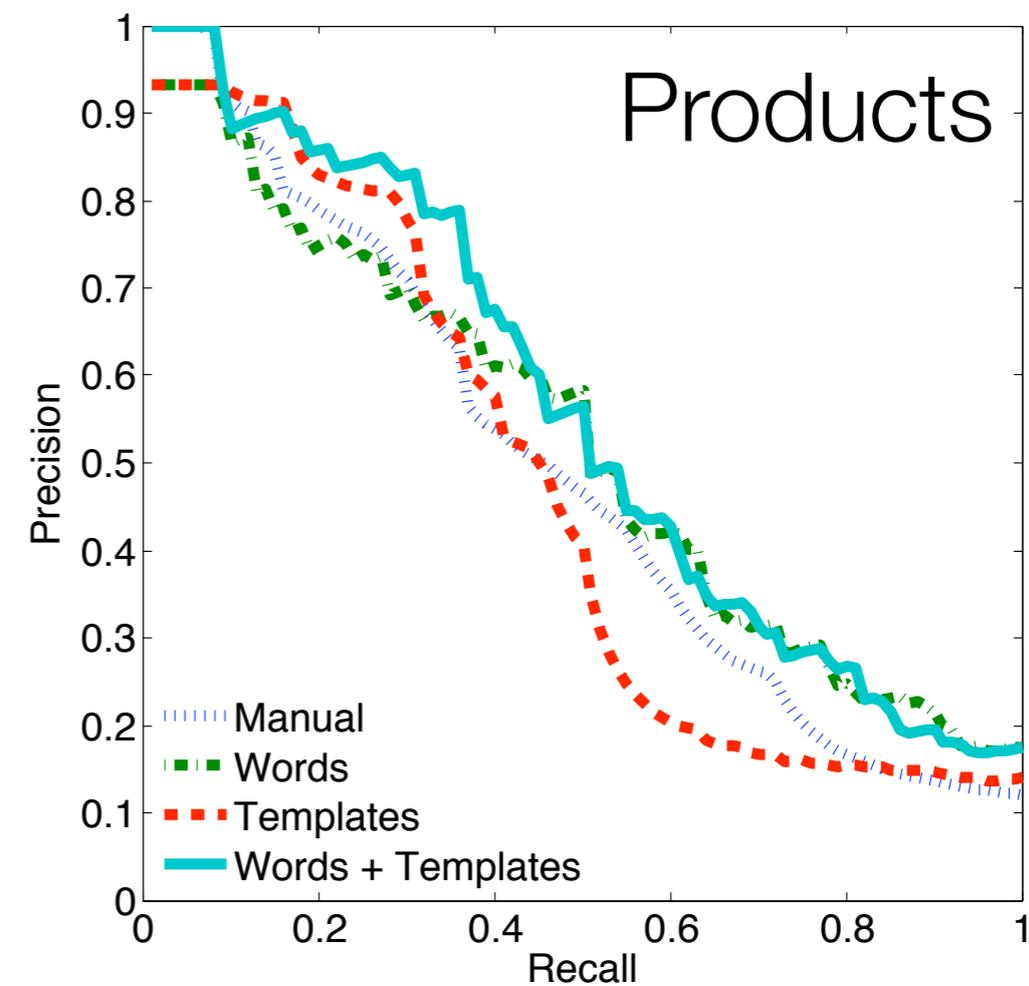
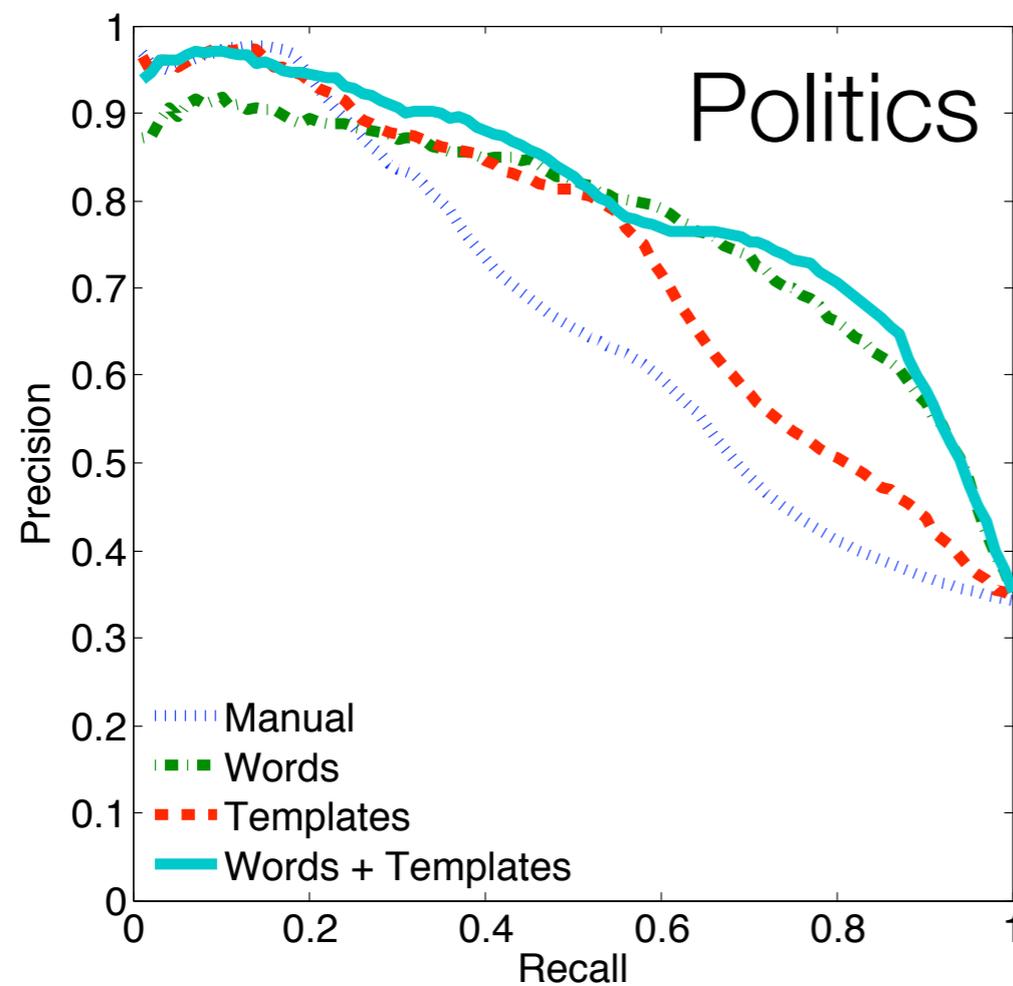
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AUC

Corpus	Manual	Words	Templates	Words + Templates
Politics	0.67 ± 0.03	0.77 ± 0.03	0.73 ± 0.03	0.80 ± 0.03
Products	0.49 ± 0.13	0.52 ± 0.16	0.47 ± 0.16	0.56 ± 0.16

What features are important?

Features with largest magnitude weights for one fold of the Products corpus

Sign	Words	Templates	Words + Templates
+	wish	i hope ____	hoping ____
+	hope	i wish ____	i hope ____
+	hopefully	hoping ____	i just want ____
+	hoping	i just want ____	i wish ____
+	want	i would like ____	i would like ____
-	money	family ____	micro
-	find	____ forever	about
-	digital	let me ____	fix
-	again	____ d	digital
-	you	____ for my dad	you

Conclusions & Future Work

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- Much future work in wish detection remains:
 - Additional wish-sensitive features
 - Annotated training data is expensive → semi-supervised learning

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Wisconsin Alumni Research Foundation

Yahoo! Key Technical Challenges Program

&

you!

Download test corpora at

http://pages.cs.wisc.edu/~goldberg/wish_data