

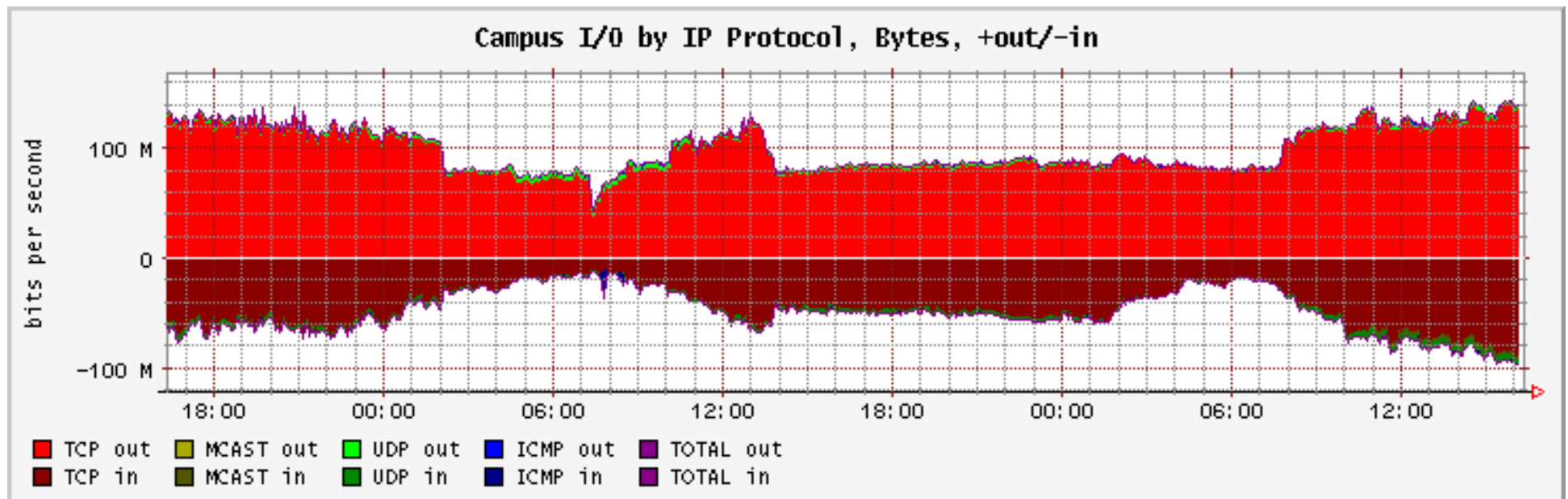
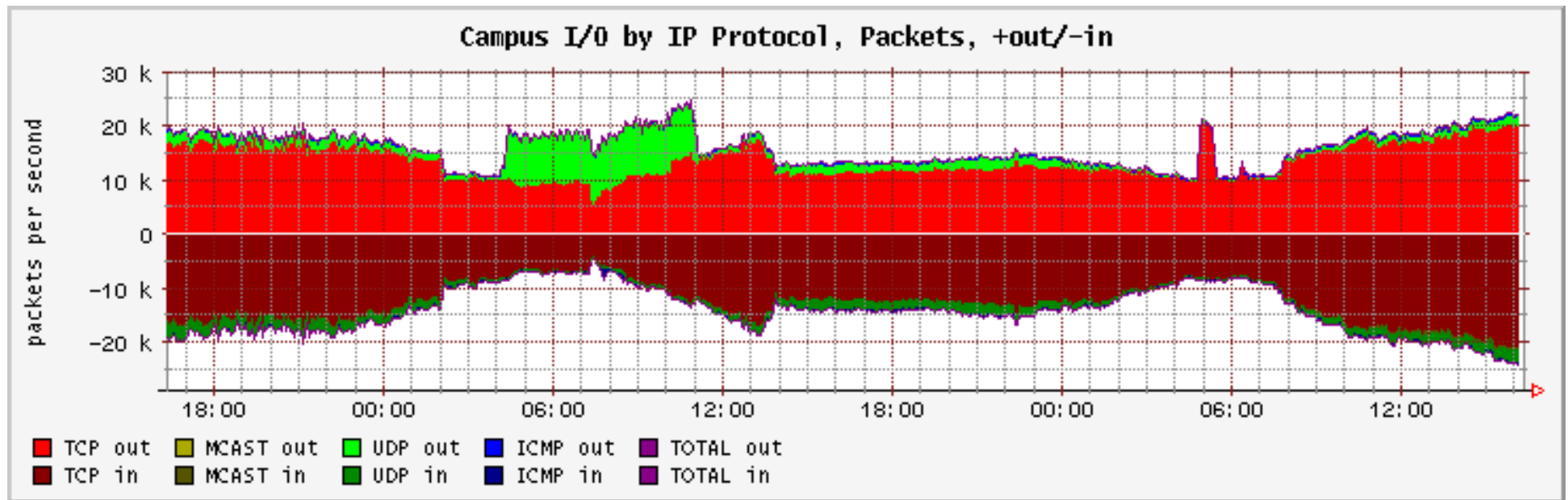
Network Anomaly Confirmation, Diagnosis and Remediation

Allerton Conference 2009, September 30, 2009

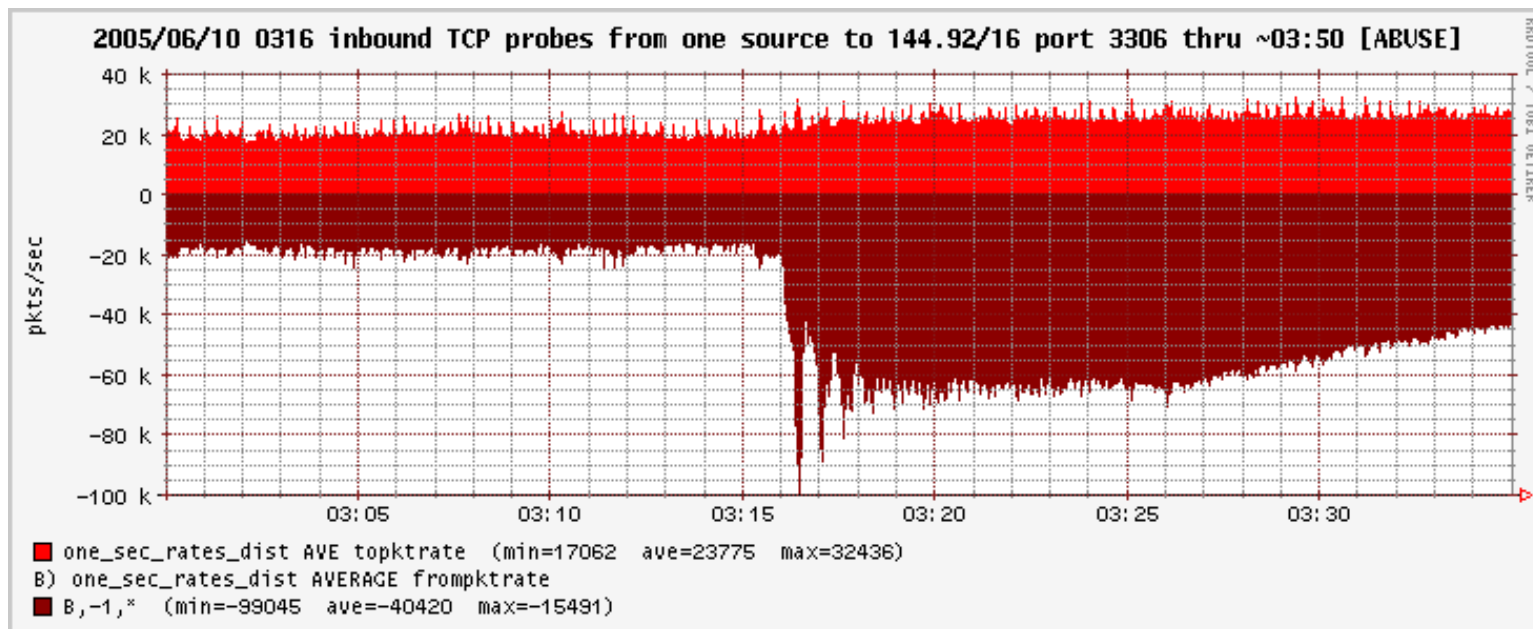
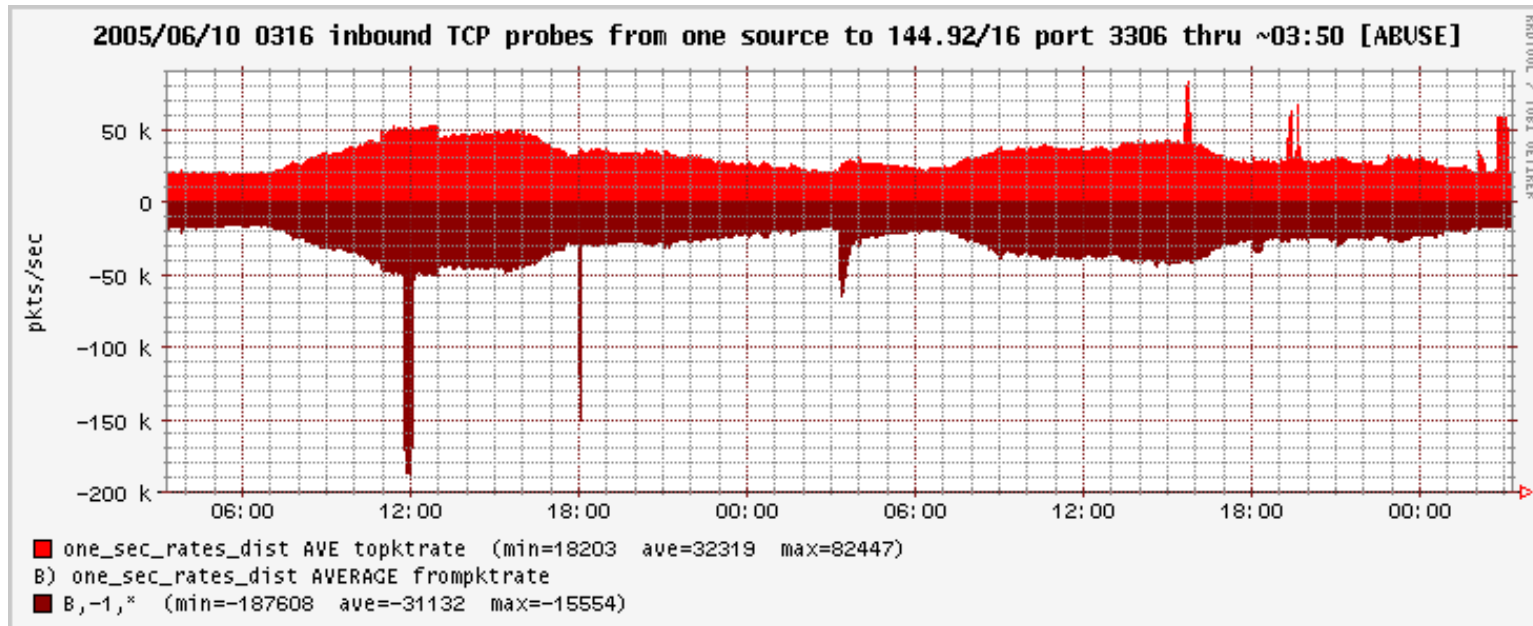


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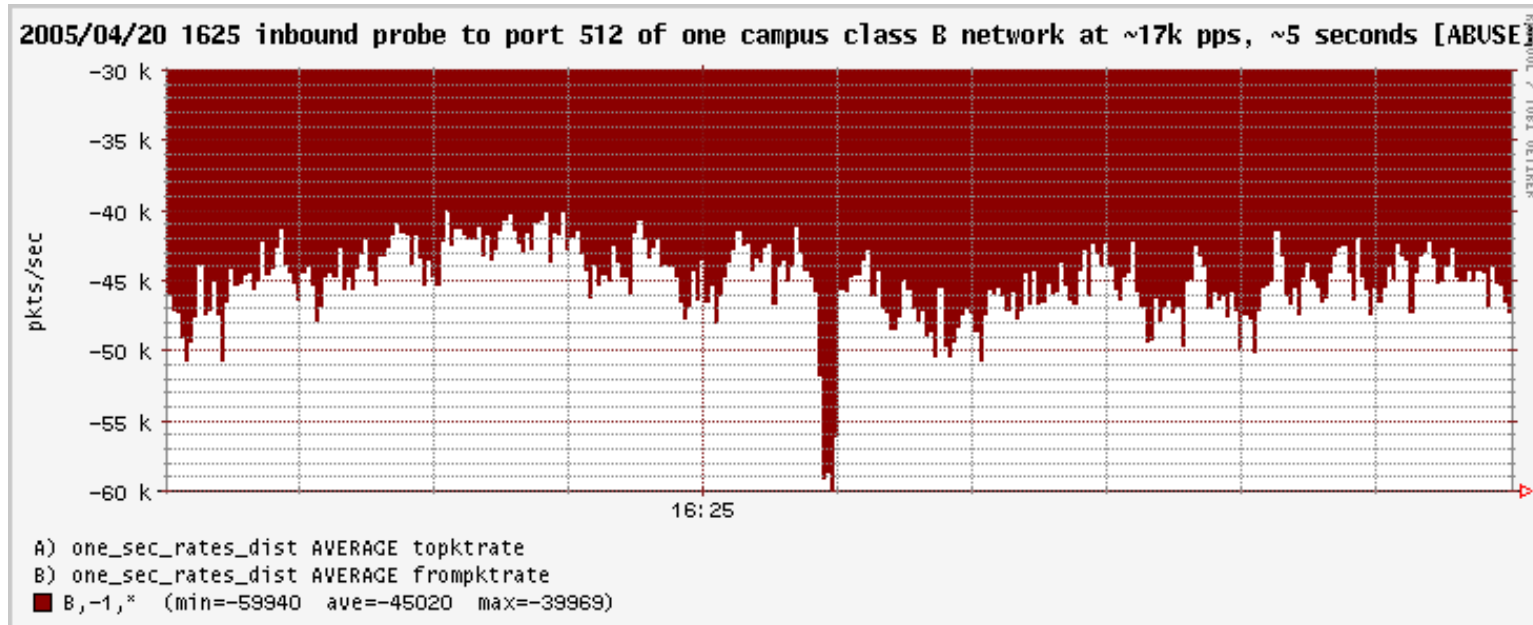
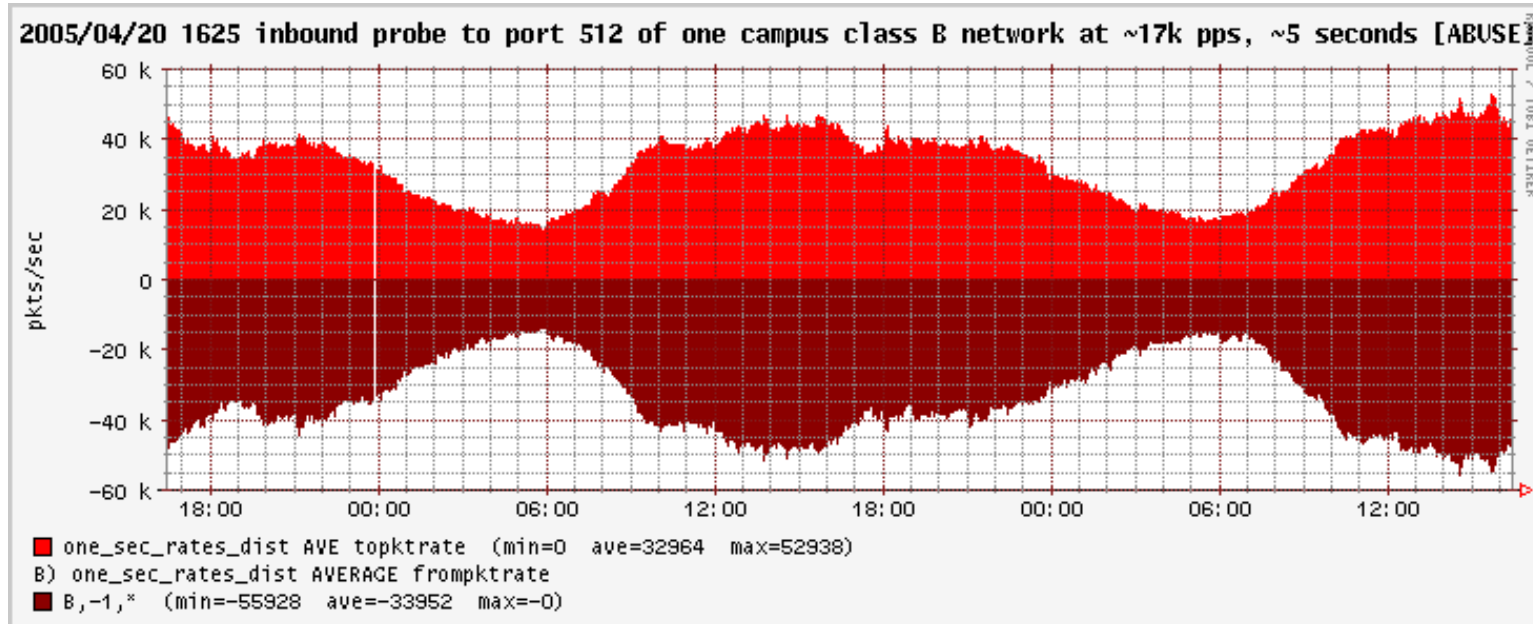
Packet and Bit Rate Time Series



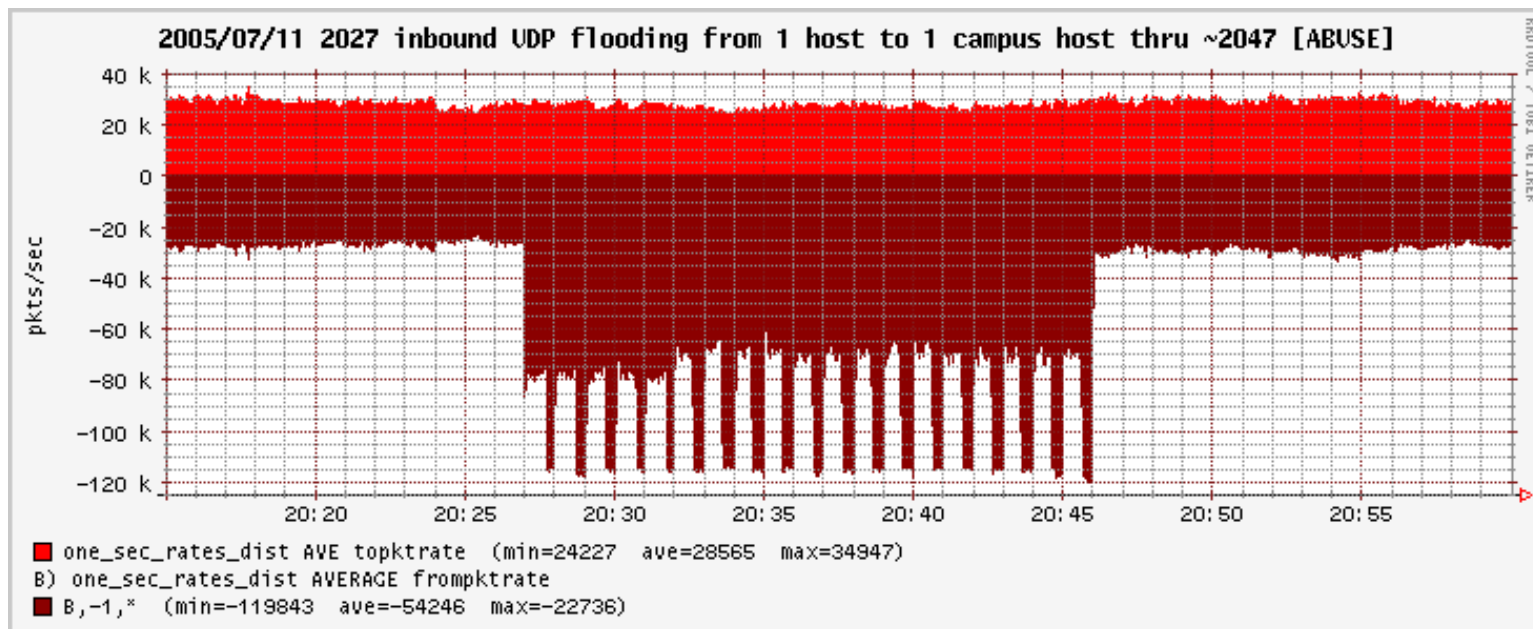
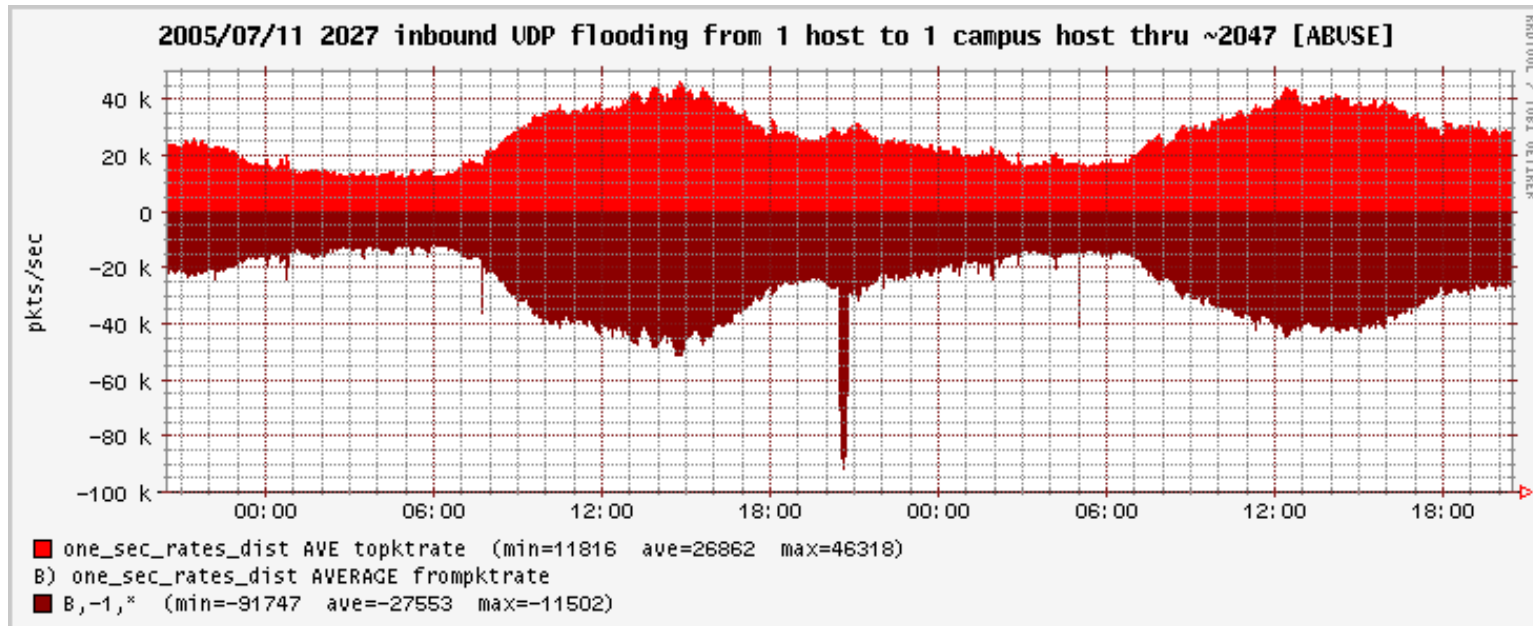
3306/tcp (MySQL) probe/flood to 64k campus IPs



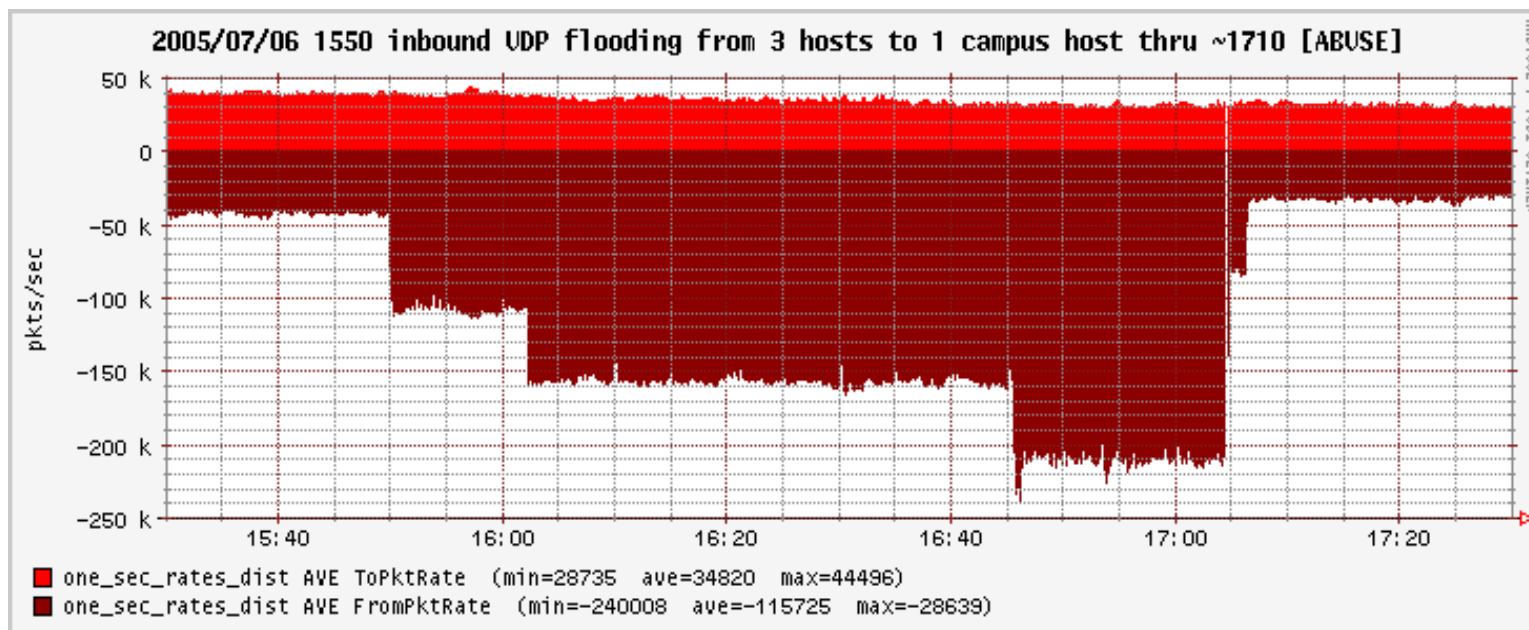
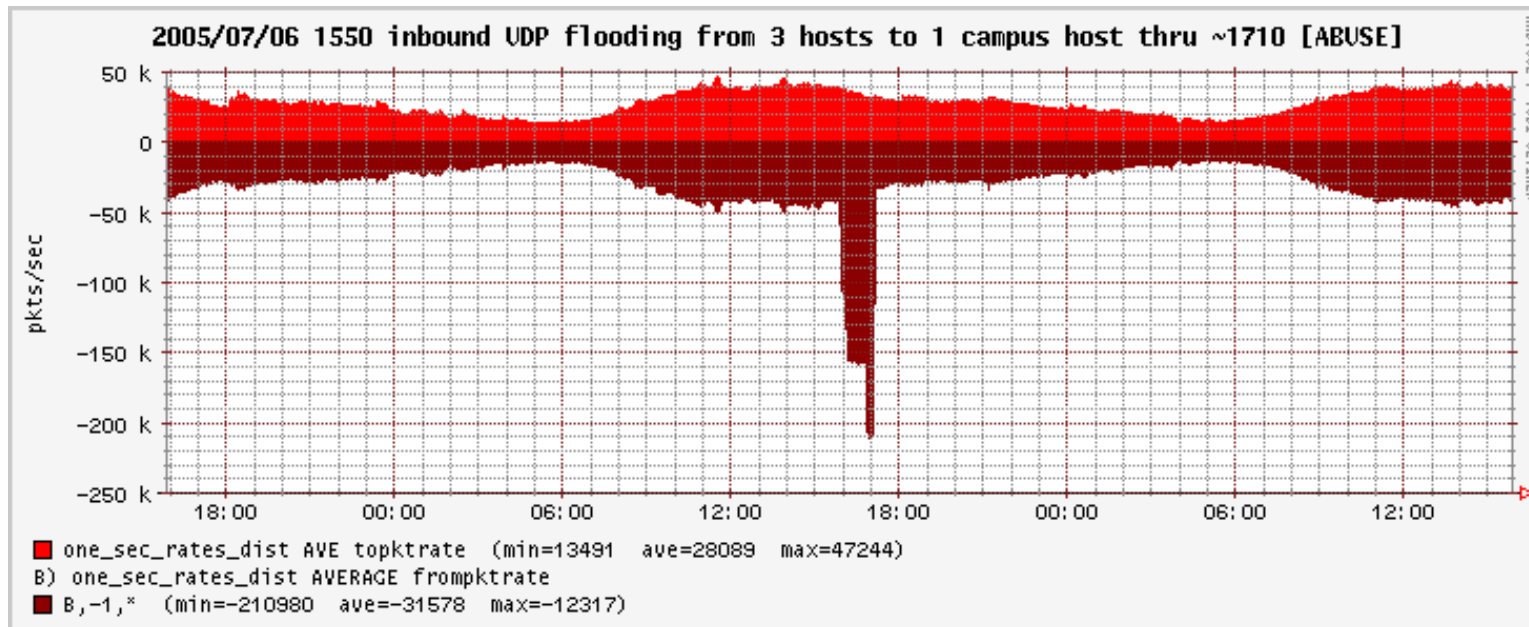
512/tcp (exec) probe to 64k campus IP addresses



UDP flood from one host to one campus host



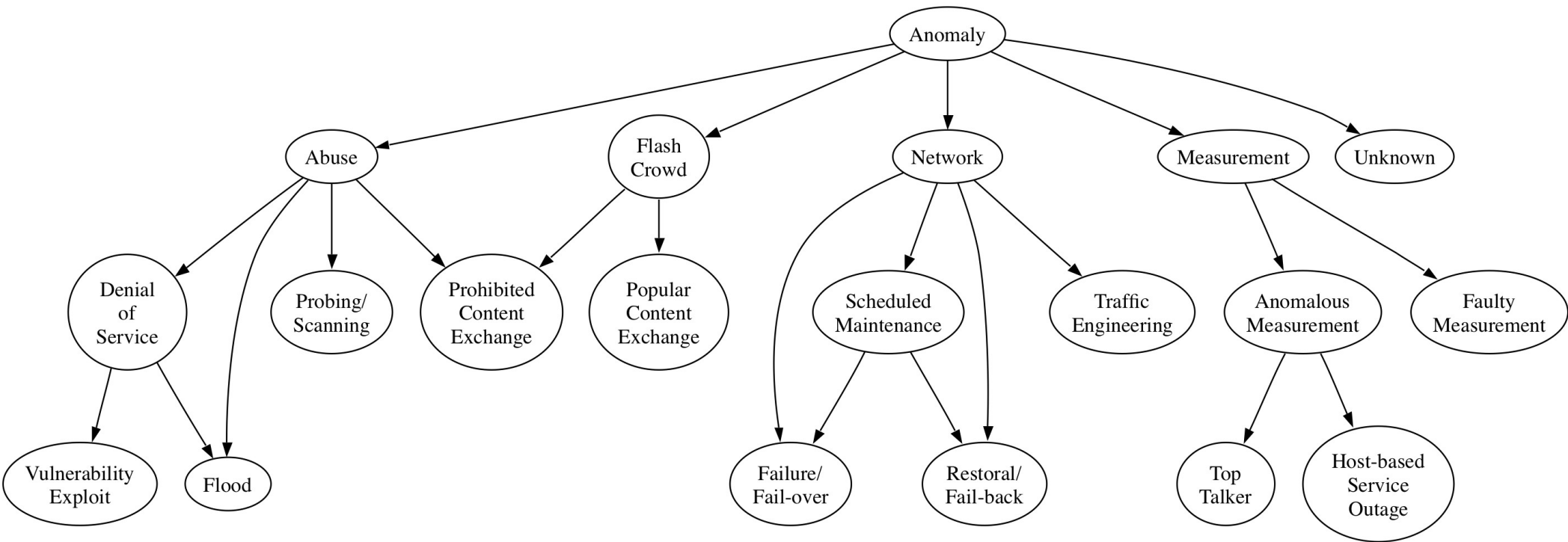
UDP flood from three hosts to one campus host



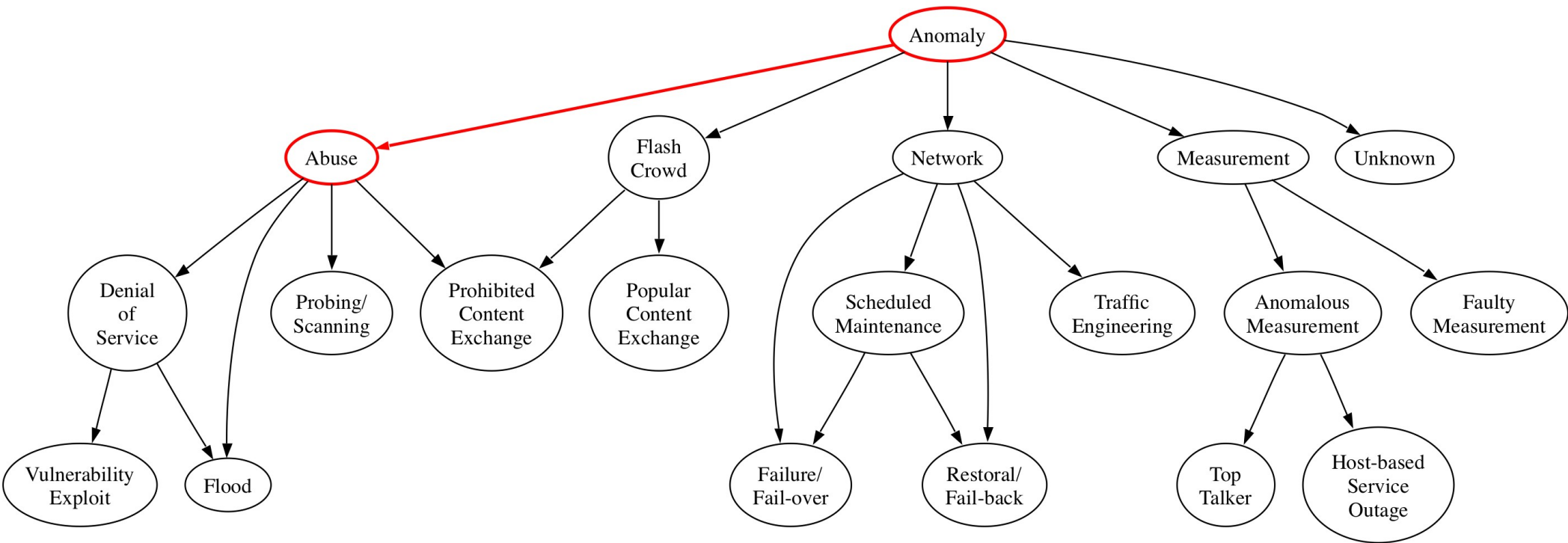
Problem Statement

- Q: What does one do *after a NADS* (Network Anomaly Detection System) reports an anomaly?
- A: Perform *CDR* – Confirmation, Diagnosis and Remediation.
 - *Anomaly Confirmation* is the process of verifying that an anomaly is authentic.
- Challenge: develop a CDR Framework based on practice in network operations.

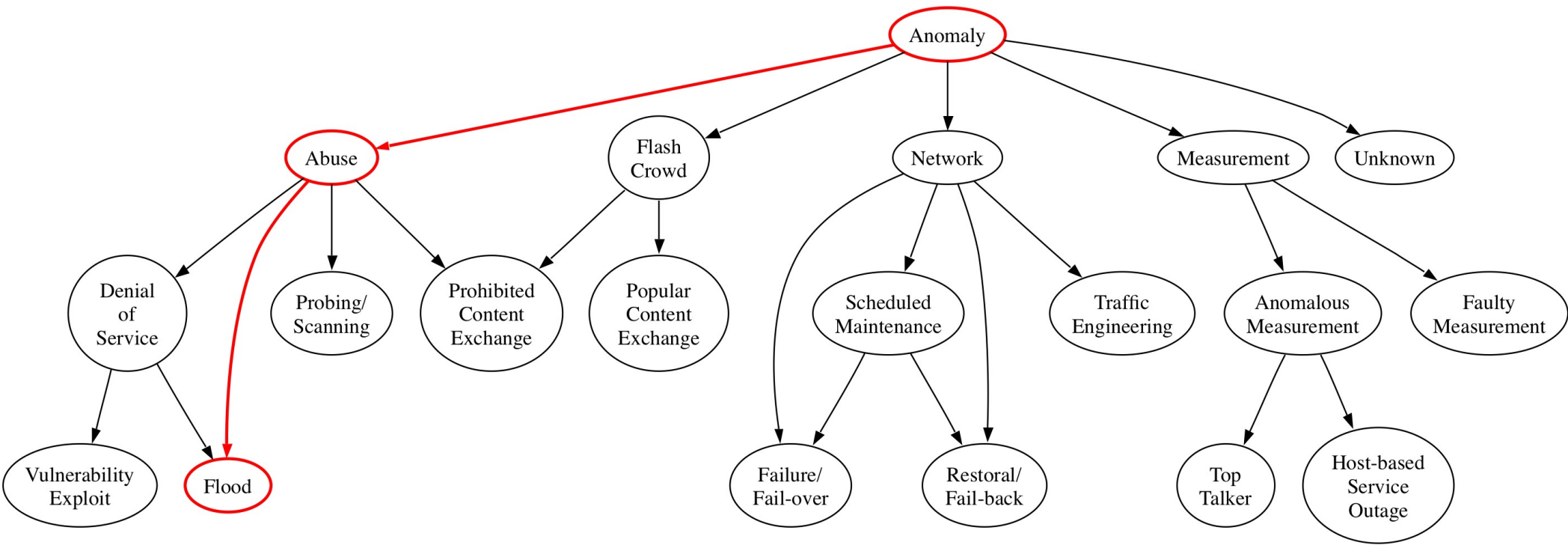
An Anomaly Taxonomy



An Anomaly Taxonomy



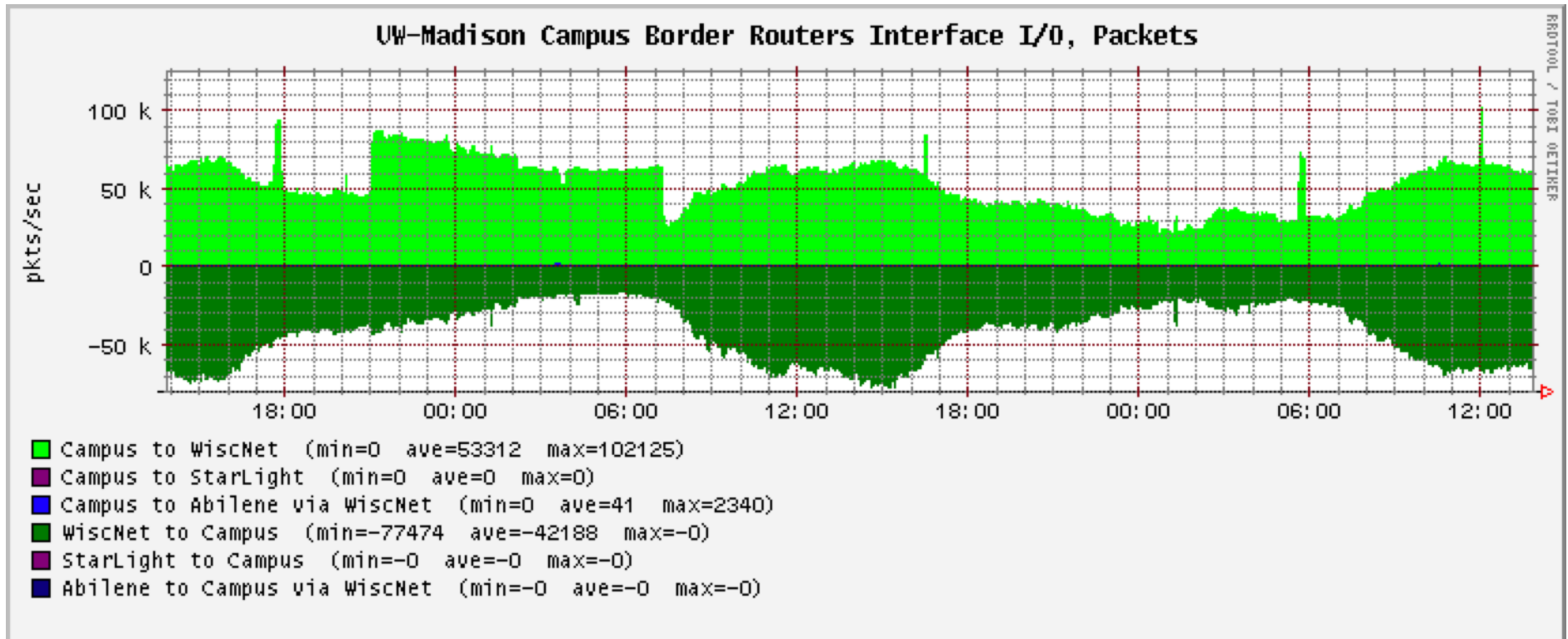
An Anomaly Taxonomy



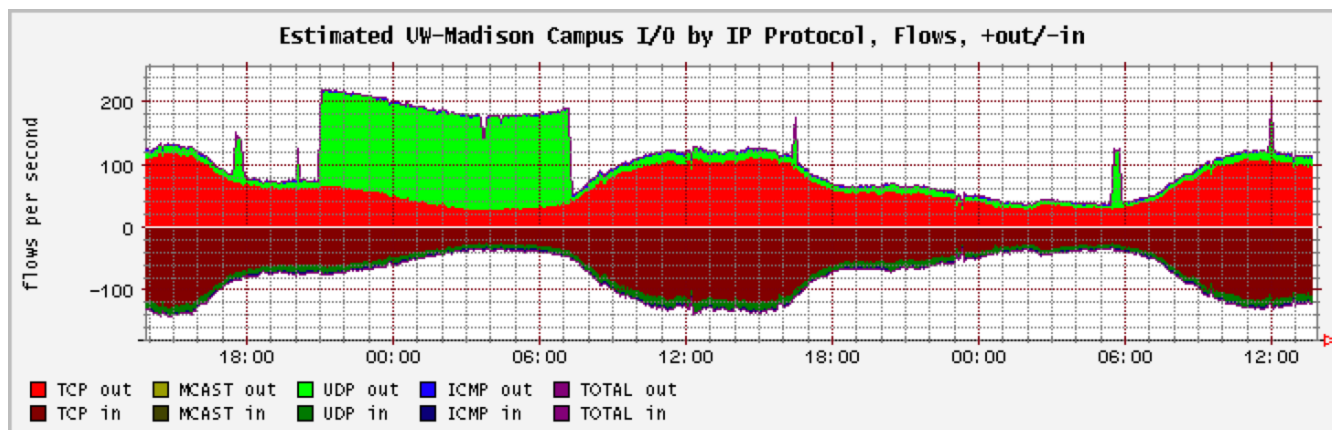
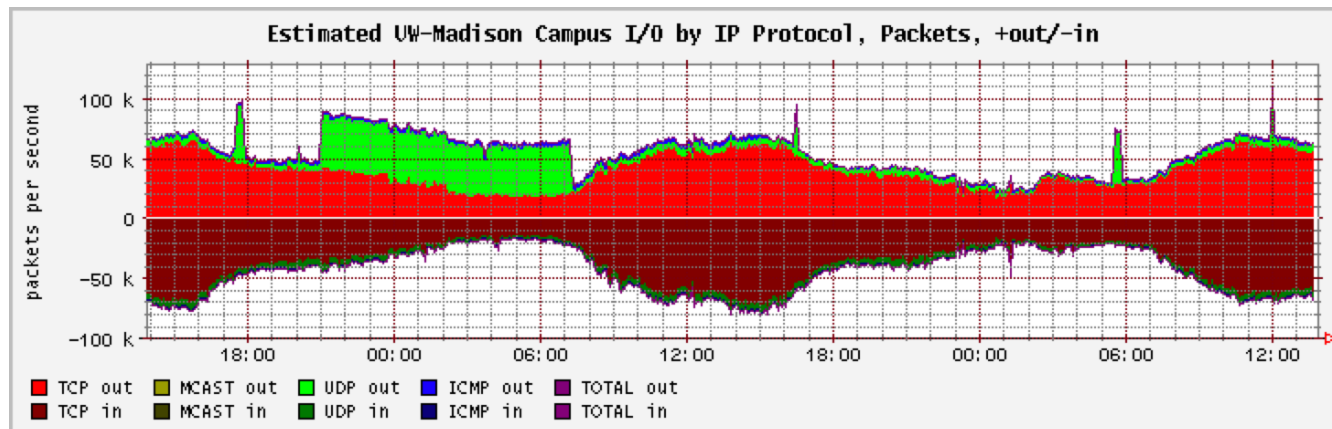
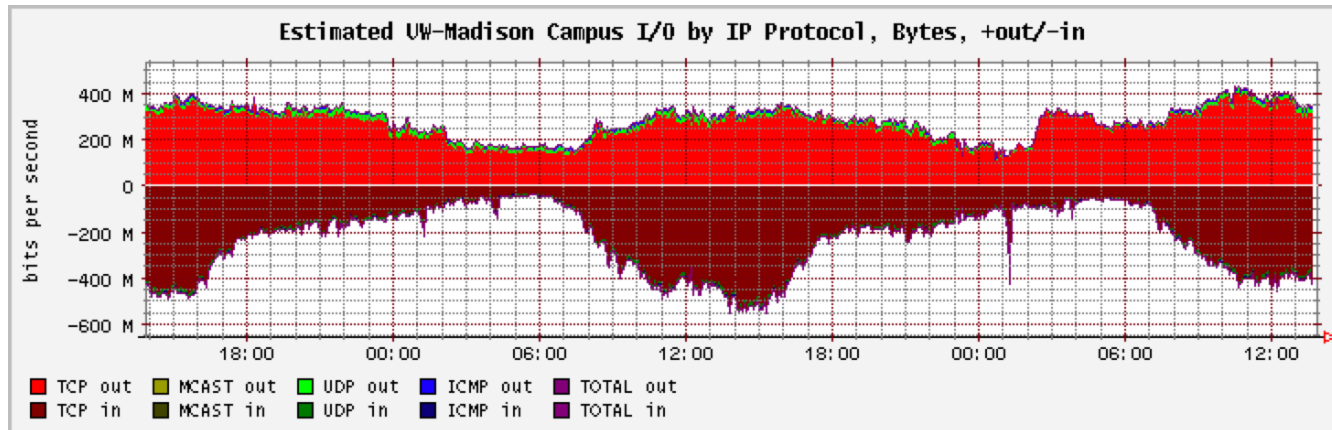
Anomaly Confirmation Workflow

- *Input nodes* specify the required measurements.
- *Decision nodes* pose questions and the possible answers.
- *Directed edges* express prerequisites.
- *Dashed elements* involve operator intuition and experience and are new candidates for automation.
- *Join nodes* ...
- *Output nodes* express positive or negative confirmation by anomaly type.

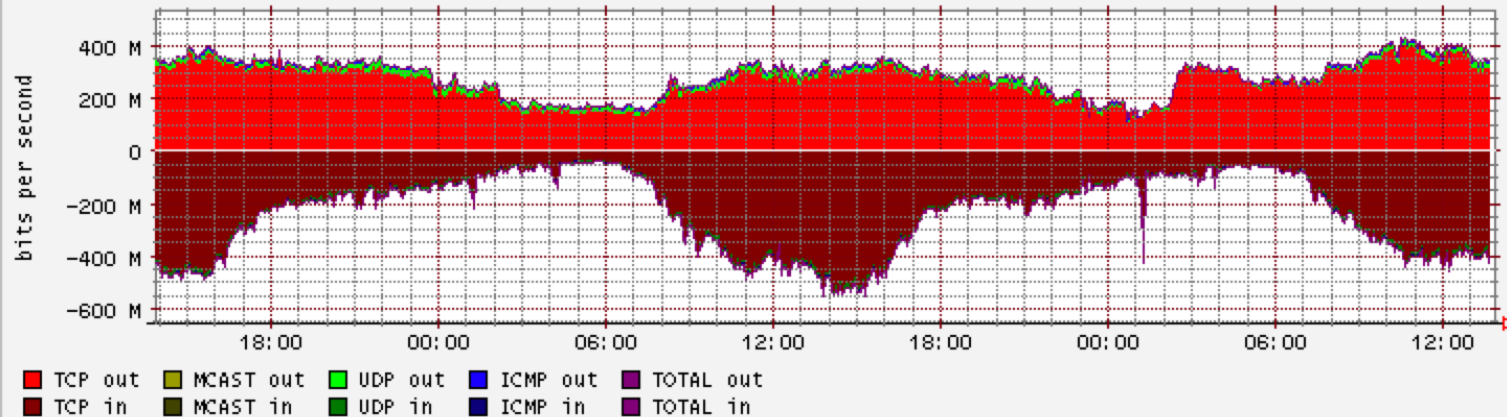
SNMP time-series: Interface Packet Rate



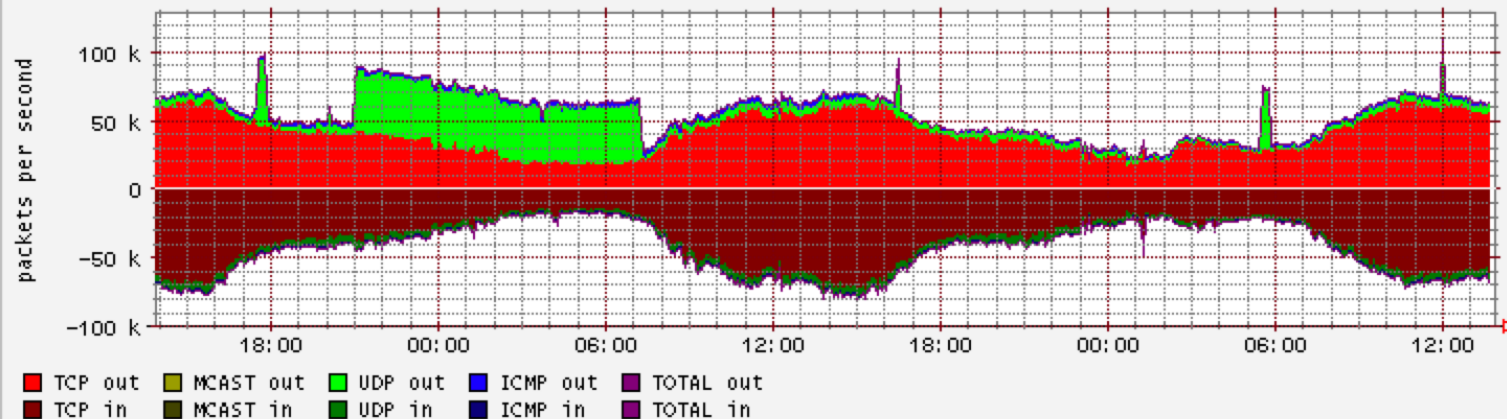
Bit, Packet, and Flow Rates by Protocol



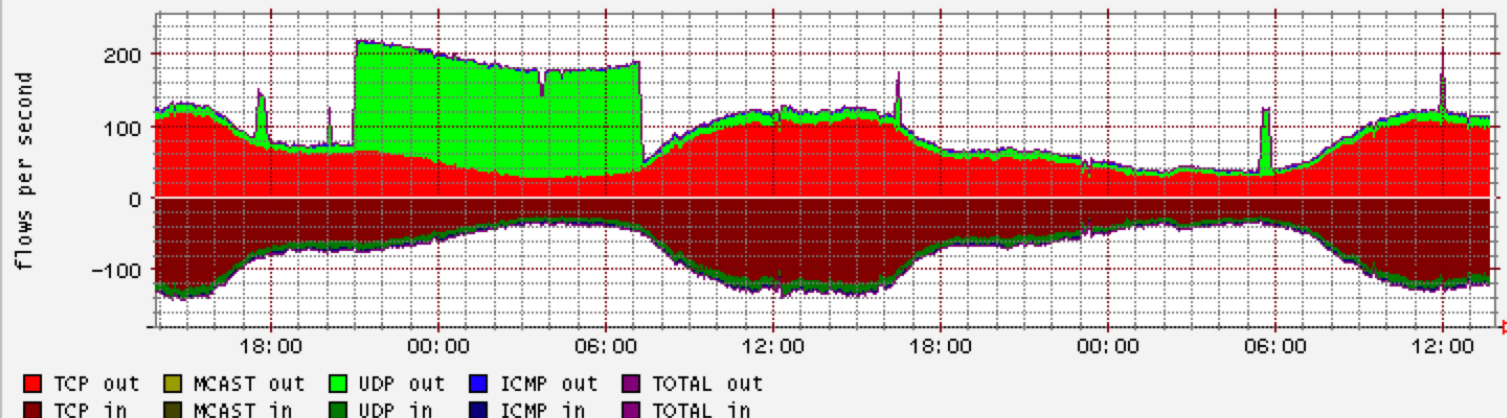
Estimated UW-Madison Campus I/O by IP Protocol, Bytes, +out/-in



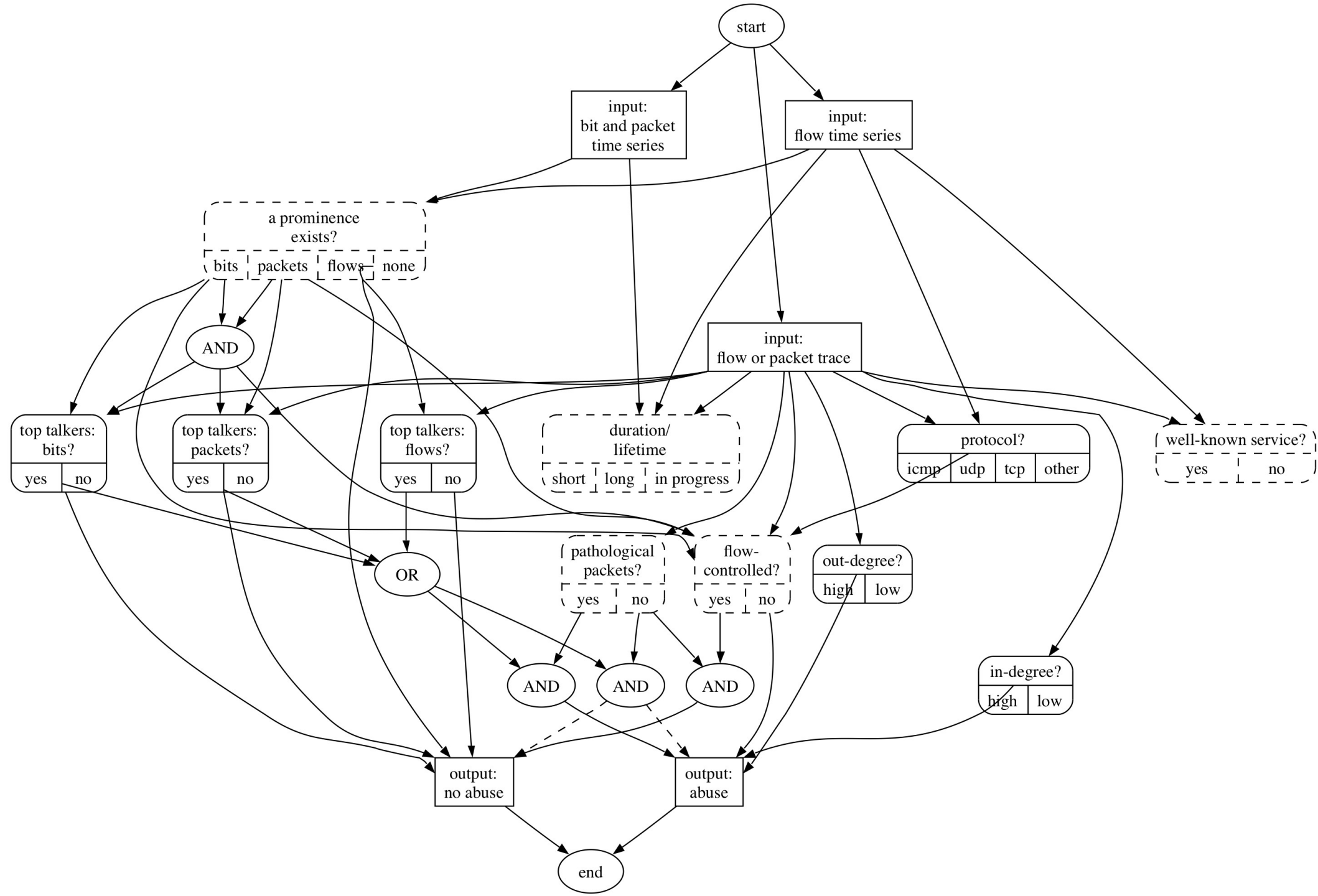
Estimated UW-Madison Campus I/O by IP Protocol, Packets, +out/-in



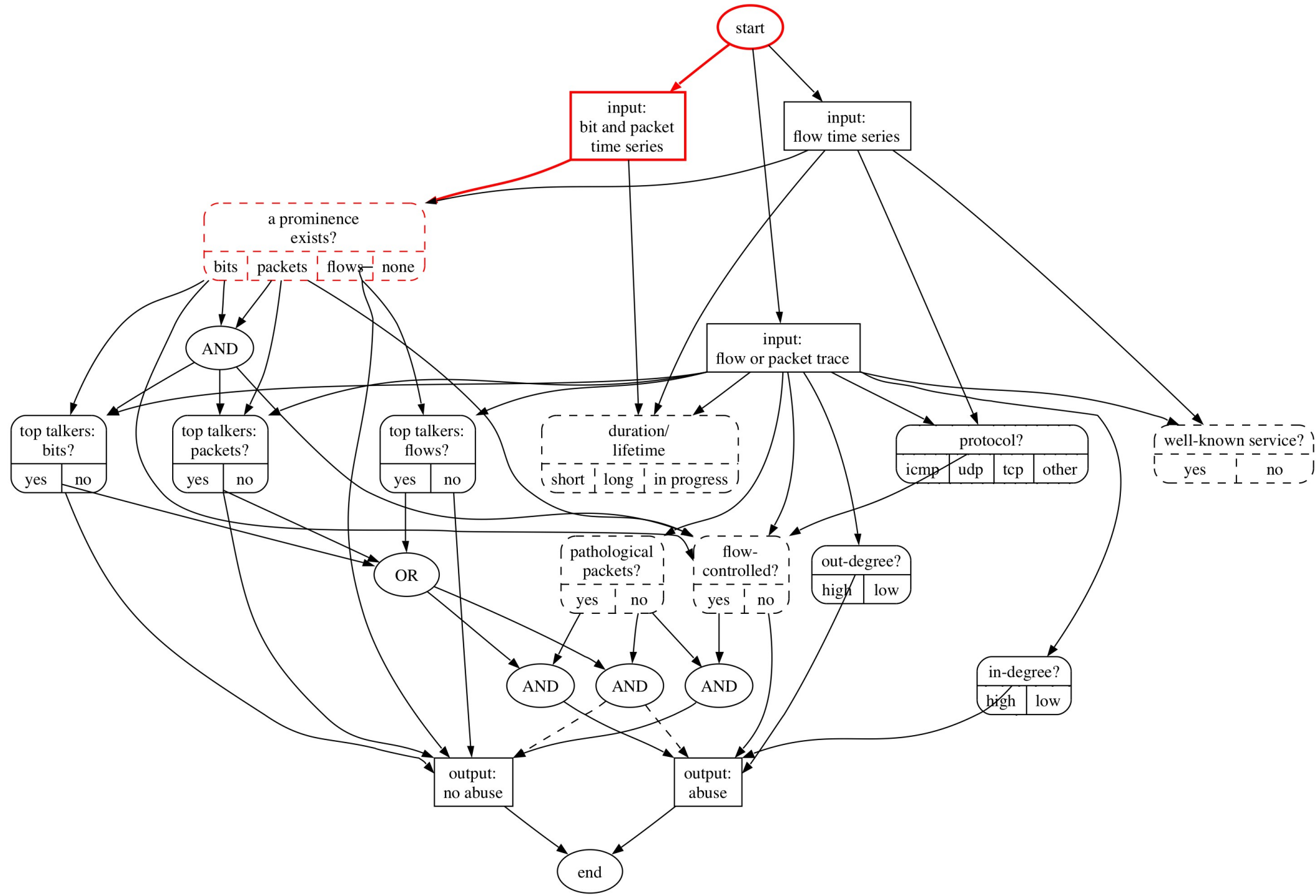
Estimated UW-Madison Campus I/O by IP Protocol, Flows, +out/-in



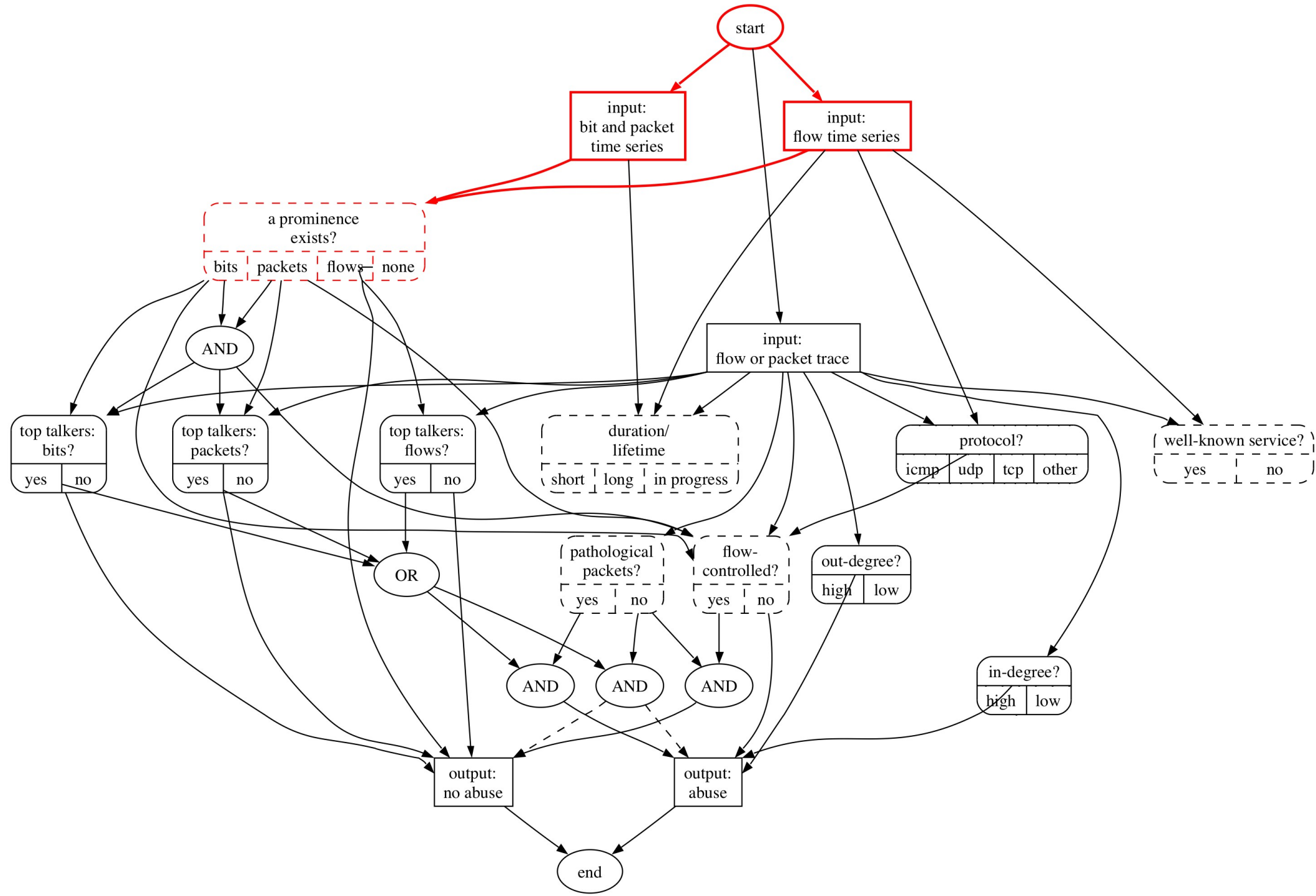
A Confirmation Workflow for Flood



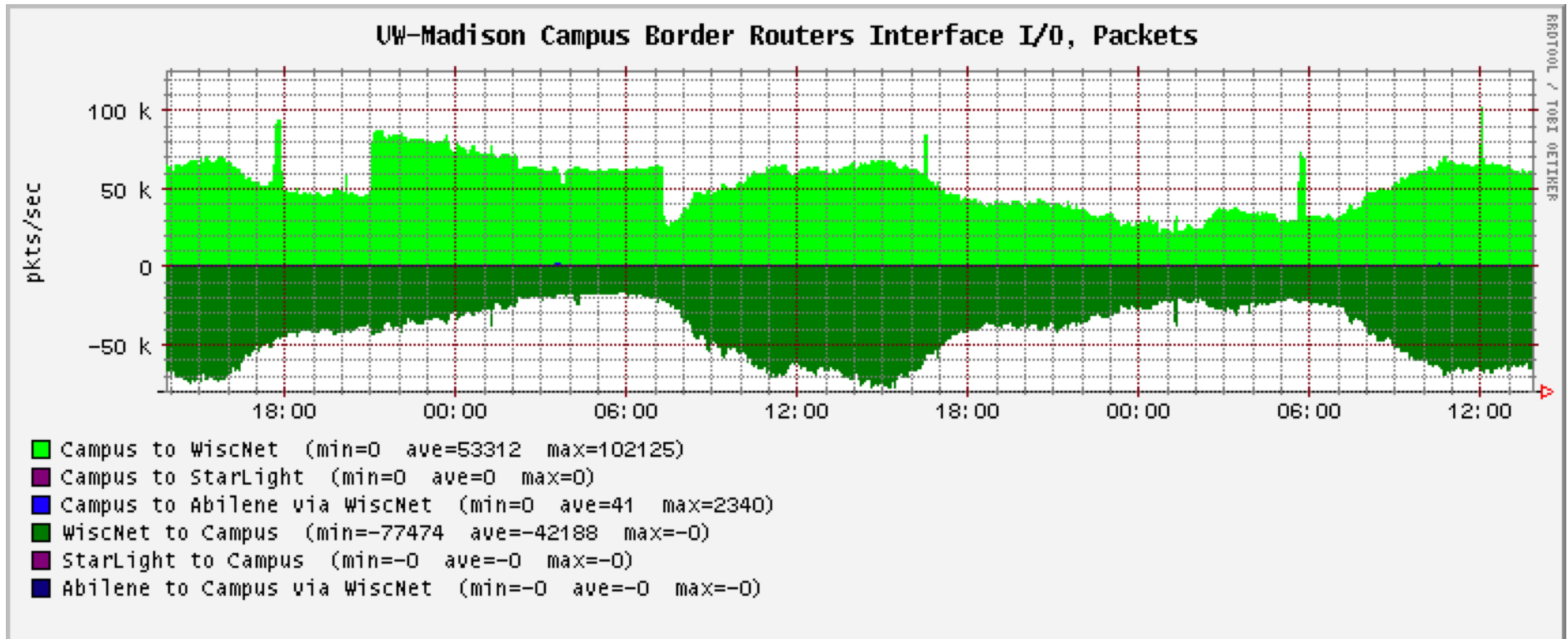
A Confirmation Workflow (1)



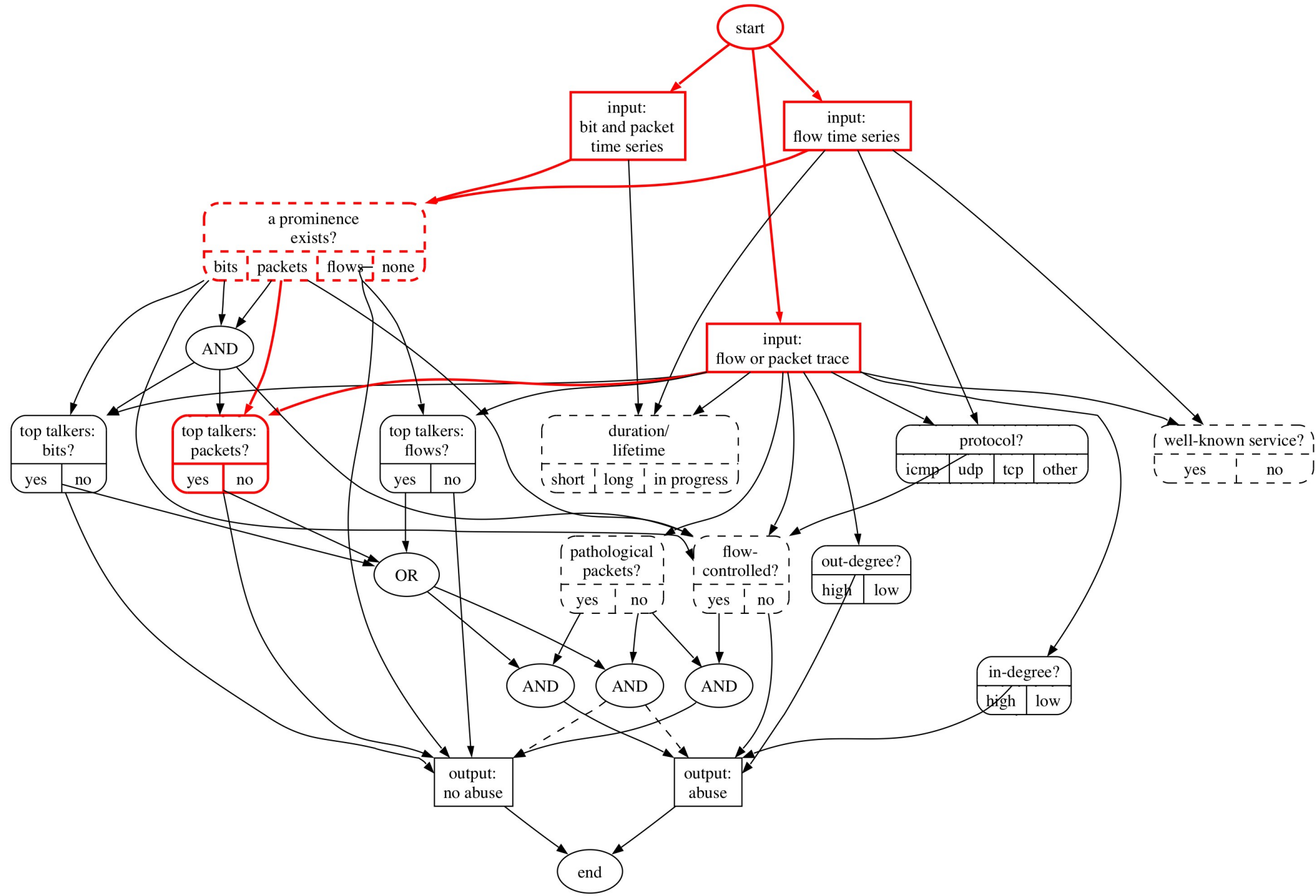
A Confirmation Workflow (2)



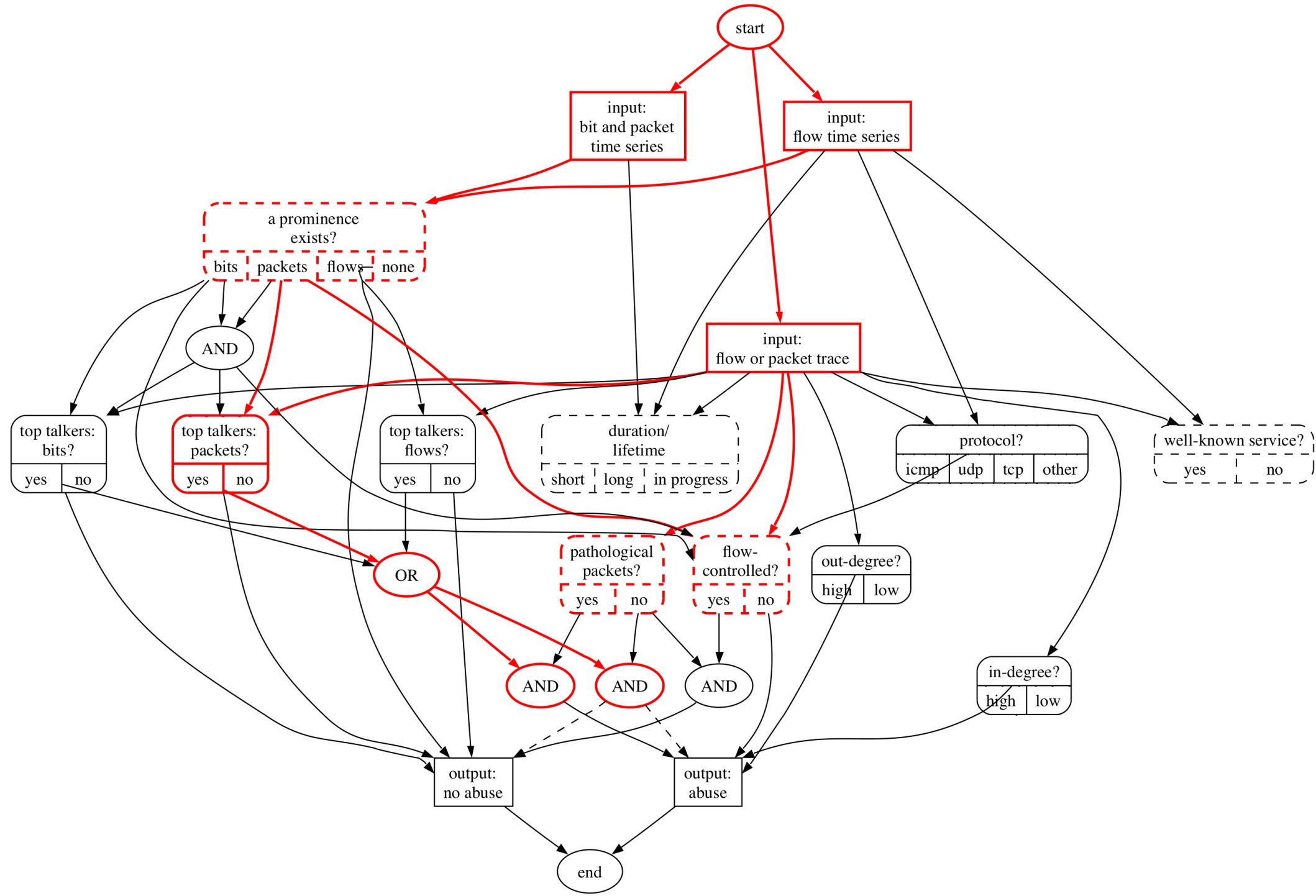
SNMP time-series: Interface Packet Rate



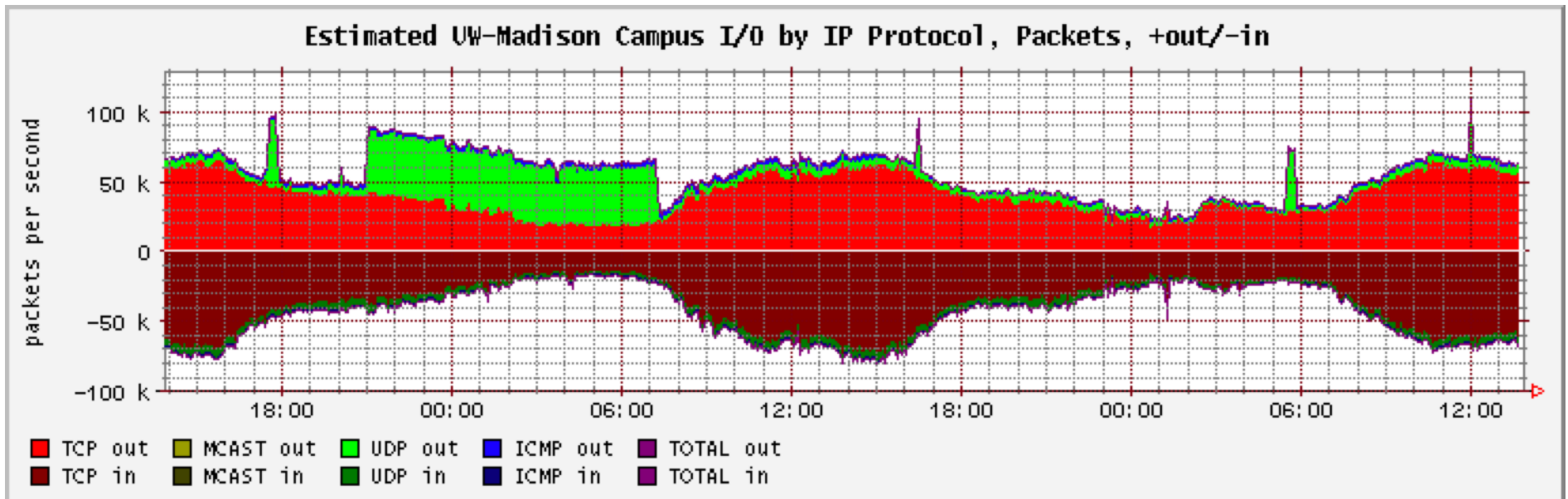
A Confirmation Workflow (3)



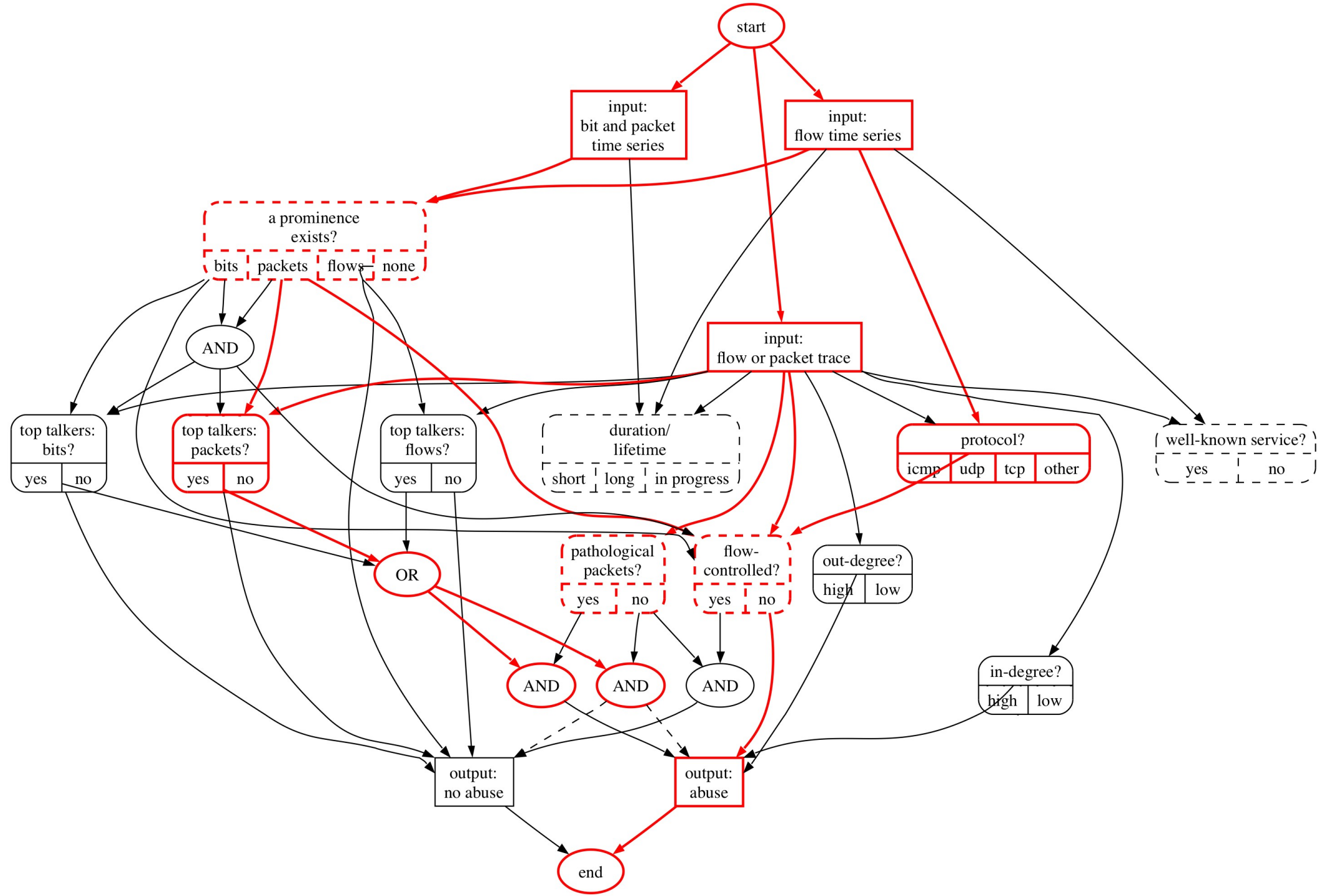
A Confirmation Workflow (4)



Flow time-series: Packet Rate by Protocol



A Confirmation Workflow (5)



Challenges

- *Framework Completeness*: One can sometimes Confirm without Diagnosis. Remedies?
- *Anomaly Lifetime*: Some anomalies are better detected when observed at inception and/or termination.
- *Anomaly Correlation*: Some anomalies are related serially or in parallel.
- *Anomaly Atomicity*: Anomalies can overlap in time, with consequences for CDR.

Challenges (2)

- *Detail and Time Scales:* Input details and time scale determine whether or not anomalies can be distinguished from each other or discerned at all.
- *Probabilistic Reasoning:* While we use simple join nodes (*i.e.*, AND, OR), Bayesian networks have aided anomaly detection, and may enhance CDR as well.

Summary

- We formalize network traffic anomaly CDR toward the goal of increased operational efficiency.
- We describe a CDR workflow framework with a:
 - Taxonomy of anomaly types
 - Data sets
 - Process steps, including decision points
- This yields an extensible, partially-ordered basis for automating Confirmation, Diagnosis, and Remediation.

Thank you!



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