Lecture 2: Intro to DS structure and Grapevine

- 1. Terminology
 - a. Internet == interconnected LANs. Only connects one company, not whole world
- 2. Notes from reviews:
 - a. Contributions:
 - i. list of lessons
 - b. Flaws:
 - i. failures scales with size of system more nodes, more likelihood of failure
 - 1. they note this with link length
 - ii. Writing? need more illustrations?
 - iii. Was consistency model too weak? Does it need strong consistency?
 - iv. Scaling by dividing roles (messaging vs naming) limiting
 - v. Not discuss security is this a writing flaw or a technical flaw?
 - vi. Need admin to tolerate some flaws, such as corrupt disk
- 3. My flaws:
 - a. Nested groups make some things harder, like checking membership. Also need to prevent loops
 - b. Should provide stronger consistency guarantees to admins, such as session guarantees that they will see the effect of their edits or tell them they may not (e.g. do binding)
 - c. Use of ACL caching makes distribution lists hard to use for security, since cannot revoke access immediately (e.g. when you fire someone)
 - d. Remailing solution (make user handle it) could be better could provide efficient bulk transfer for moving an entire mailbox.
 - i. shows challenge of relying on high-level abstractions for a use outside their goal; they can be too expensive

Overview of distributed systems

- e. Desirable Properties
 - i. **Fault-Tolerant**: It can recover from component failures without performing incorrect actions.
 - ii. **Highly Available:** It can restore operations, permitting it to resume providing services even when some components have failed.
 - iii. **Recoverable:** Failed components can restart themselves and rejoin the system, after the cause of failure has been repaired.
 - iv. **Consistent:** The system can coordinate actions by multiple components often in the presence of concurrency and failure. This underlies the ability of a distributed system to act like a non-distributed system.
 - v. **Scalable:** It can operate correctly even as some aspect of the system is scaled to a larger size. For example, we might increase the size of the network on which the system is running. This increases the frequency of network outages and could degrade a "non-scalable" system. Similarly, we might increase the number of users or servers, or overall load on the system. In a scalable system, this should not have a significant effect.
 - vi. **Predictable Performance:** The ability to provide desired responsiveness

in a timely manner.

- vii. Secure: The system authenticates access to data and services [1]
- f. Failure Types
 - i. Halting failures: A component simply stops. There is no way to detect the failure except by timeout: it either stops sending "I'm alive" (heartbeat) messages or fails to respond to requests. Your computer freezing is a halting failure.
 - ii. **Fail-stop:** A halting failure with some kind of notification to other components. A network file server telling its clients it is about to go down is a fail-stop.
 - iii. Omission failures: Failure to send/receive messages primarily due to lack of buffering space, which causes a message to be discarded with no notification to either the sender or receiver. This can happen when routers become overloaded.
 - iv. Network failures: A network link breaks.
 - v. **Network partition failure**: A network fragments into two or more disjoint sub-networks within which messages can be sent, but between which messages are lost. This can occur due to a network failure.
 - vi. **Timing failures:** A temporal property of the system is violated. For example, clocks on different computers which are used to coordinate processes are not synchronized; when a message is delayed longer than a threshold period, etc.
 - vii. **Byzantine failures**: This captures several types of faulty behaviors including data corruption or loss, failures caused by malicious programs, etc. [1]

g.

Eight fallacies: Generally, LAN conditions don't always exist

- a. The network is reliable.
 - i. What if network is 5 nines reliable 99.999%. If you send a gigabit of data
 - ii. Network can fail for a variety of reasons: backhoes, operators, software failures
 - iii. How often is our department cut off from the Internet, or are you at home?
- b. Latency is zero.
 - i. "But I think that it's really interesting to see that the end-to-end bandwidth increased by 1468 times within the last 11 years while the latency (the time a single ping takes) has only been improved tenfold. If this wouldn't be enough, there is even a natural cap on latency. The minimum round-trip time between two points of this earth is determined by the maximum speed of information transmission: the speed of light. At roughly 300,000 kilometers per second, it will always take at least 30 milliseconds to send a ping from Europe to the US and

back, even if the processing would be done in real time."

- ii. Matters most when waiting for a response (round-tripd elay)
- c. Bandwidth is infinite.
 - iii. Getting better, definitely
 - iv. Problem comes not from a single client, so much, but from many clients acting simultaneously (e.g. refreshing every X minutes)
 - v. Wide-area bandwidth limited by TCP/IP and losses
 - 1. At 40 msec RTT and 0.1% (1 in 1000 packet) loss, TCP/IP capped at 6.5 Mbps.
 - 2. To reach 500 Mbps, need $3x10^{-7}$ error rate
- d. The network is secure.
 - vi. Example: FTP sends password, username in cleartext
 - vii. E.g. MS Windows RPC did not validate format assume correct.

 Malformed packet would crash server
 - viii. Attacks:
 - 3. IP injection
 - 4. Snooping
 - 5. Denial of service
 - 6. Dictionary attacks
 - 7. Malware on client desktops (see Google in China), means firewalls aren't enough
- e. Topology doesn't change.
 - ix. Machines move, to different networks, different routes
 - x. Can't statically say how to route things, where servers are, etc.
 - xi. So: use names for indirection (e.g. dns, not ip addresses)
 - xii. So: use discovery: ask a service for the best server to use
- f. There is one administrator.
 - xiii. Cannot change everything at once
 - xiv. Cannot change everything at all e.g. could change server settings but not all client settings
- g. Transport cost is zero.
 - xv. Network is not free provided in this department, but for real systems someone must pay for it
- h. The network is homogeneous.
 - xvi. Latencies, reliability, distances vary
 - xvii. E.g.: DSL, dialup, LAN clients, mobile
 - xviii. Different speeds, latencies, prices

4.

Grapevine

- a. Name server & email system
 - i. Like Windows Active Directory + Exchange email system
 - 1. Actually, almost identical design

- ii. Name server maps user names to mailboxes and groups to members (other groups or users)
 - 1. Key piece of almost any distributed system how do you name the entities on the system so programs & users can refer to them
 - 2. What a name means is an important question
 - a. It it an address where you can send messages
 - b. Is it an indirection that can be used to look something up?
 - c. What are uniqueness properties? E.g. within a domain or globally unique?
 - d. Can they change?
 - i. What if used for access-control lists?
 - ii. What if used in distribution lists?
 - iii. If they can change, typically have an unchanging internal version (e.g. user ID in Unix, SID in Windows)
- iii. Email system buffers and delivers messages to inbox, where user downloads them
- iv. Note: these are separate services that can be used independently
 - 1. name system can use email message delivery for replication
 - 2. email can use name system for looking up where to deliver things
 - File systems can use name system for access control & authentication
- v. Separate admins in each registry (domain)
- b. What is the scale of this system? An enterprise
 - i. 10,000 users
 - ii. 30 servers
 - iii. A dozen sites
 - iv. QUESTION: Is it reasonable to assume a limit to how big you want something to scale?
- c. QUESTION: What is envisioned environment?
 - i. Internet (interconnected LANs) at a single large organization with single management
 - ii. Mix of high speed (lan, 56 kb, 8kb links)
- d. What are goals?
 - i. Scale to many users
 - ii. Scale by adding machines, not bigger machines
 - 1. "fixed size" does not mean never buy larger, but not assume you can scale by buying bigger machines
 - iii. User can always send a message
 - iv. Tolerate failures of any machine
 - v. Decentralized administration
 - vi. Large range of user sets small to very large
- e. QUESTION: What problem does this solve?
 - i. How to scale a service horizontally (adding more machines) rather than

vertically (bigger machines)

- ii. How?
 - 1. Replicate for reliability
 - 2. Hierarchically partition data (names, users) to different machines
 - 3. Avoid global state
 - 4. Avoid rigid consistency
 - a. Write things in one place, replicate later
 - b. Don't replicate message contents
 - c. QUESTION: Why does this work?
 - i. Humans involved can handle inconsistency
 - **ii.** Programs must be coded to not expect inconsistency

iii.

- iii. What state doesn't do this?
 - 1. Set of machines replicated globally
 - 2. Originally, members of a distribution list
 - a. Why not?
 - b. Interactions of users are not local more users indicates bigger lists, bigger groups of users
- iv. As system grows, what makes it scale?
 - 1. Admin must decide how to partition things, where to add servers, how to incorporate hierarchy into big groups
 - 2. Admins may relocate users, add new servers, etc.
- v. How make it reliable?
 - 1. Replicate services
 - 2. Focus on high availability when needed: sending messages
 - a. Not everything is high availability all mail may not always be available
 - 3. QUESTION: Is replication enough?
 - a. ANSWER: No: need capacity to tolerate added load after a failure, or need to shed load (drop requests) to make up for lost capacity
- f. QUESTION: What do they give up to make this work?
 - i. Guarantees: latency can be long
 - ii. Consistency: may make an update that is not immediately visible, may have duplicate messages delivered
- g. QUESTION: What are the lessons for distributed systems?
 - i. Load can scale beyond capability of a single machine (or a set) leading to congestion collapse
 - ii. All state should be partitioned/replicated, avoid global state or having to have all of anything somewhere
 - iii. Remote monitoring, local logging helps debug distributed problems
 - iv. Makes things fail in an understandable way
 - 1. Example: file system. Better to have whole directories unavailable

- than some files in a directory. Lets users work around
- 2. Example: reload/stop button on web browser
- v. Replication help hardware reliability but not software reliability
 - 1. Single software bug can get passed to all machines client repeatedly connects to servers and infects them
 - 2. Similar to Amazon datacenter collapse last year software had a retry bug causing congestion collapse.
- vi. Design for on-line maintenance
 - 1. In a high-availability system, cannot take system offline for debugging.
 - 2. Should be able to repair a single machine while rest of system keeps working.
- h. High-level solutions
 - i. Relax consistency
 - 1. can have actions that were just performed disappear if go to a different replica
 - 2. Guarantees eventually, given a quiescent functioning system, all values will converge
 - 3. Why does this work?
 - a. Humans can work around
 - 4. What other stronger (slightly) could you make?
 - a. Session guarantees: while connected to a server, all requests will observe the effect of all previous requests. (local causality)
 - Causality: anybody you connect to will see the effect of your previous requests, no matter where they were sent (causal consistency)
 - ii. Partition work
 - 1. E.g. hierarchical groups
 - 2. In distributed systems, some knowledge is global. Handle by:
 - a. Keep it small and static (slowly changing), loosely consistent
 - iii. Replicate for availability
 - 1. Full copies of naming database
 - 2. Handling conflicting updates:
 - a. Last-writer-wins most of the time fits model of how humans think in this environment
 - b. Not always works creating a new name
 - i. want first-creator wins
 - iv. Move data closer to work not done, but proposed
 - 1. When sending message to group with users stored on remote computer, could move message to a close message server and do fast, local communication instead of remote communication

2. For expanding large groups; make it multiple groups on different machines that do local expansion (layer of indirection)

v. Caching

- Used for repeated access checks don't need to perform same user/group lookups
- vi. Alternate data structures for more efficient access
 - 1. Store flattened version of nested groups
 - 2. Like index in database
 - 3. Partitioning
 - a. Database of users is split into registries, each registry can be stored on different machines
 - b. Names partition users based on registry name

vii. Spreading load

- 1. Put users mailboxes on different machines to avoid hot spots
- 2. Put backup mailboxes for users on a single primary on different machine to avoid overload on failure
- 3. PROBLEM: need to manually rebalance users in some case
- 4. WHAT IS THE ISSUE:
 - a. Need to move their entire mailbox - lots of state
 - b. Issue: can be hard to recover from a bad placement choice, and moving data impacts ongoing load
 - c. SO: don't move users just on a failure; only if machine really dies or need to really rebalance.

viii. Locality / traffic patterns

- 1. Try to put users that share email on a single machine
- 2. Try to optimize delivery to send messages over slow links only once
- 3. Try to put users of a group near the servers hosting that group ix. Idempotent operations
 - Allow duplicate messages; avoids cost of expanding groups completely in delivery
 - 2. Postmark in message allows duplicate detection in mailbox; adding same message multiple times doesn't do anything more
 - 3. Can avoid expensive sorting, duplicate detection algorithms

x. Delta encoding

- 1. Distribution lists originally propagated entirely then merged
 - a. WHY?
 - i. All other objects were done that way, distribution lists were objects
- 2. Changes to group memberships sent as deltas (add / remove member) instead of new membership (entire list of members)
- 3. Removes need to merge large data objects; just apply change
- xi. Expose internals

- Naming convention dictates whether a name on an ACL is a user or group; allows for faster lookups because don't need to expand users
- xii. Input throttling to reduce overload
 - 1. Servers reject messages when disks are full
 - 2. Can lead to deadlock
- xiii. Indirection:
 - 1. Add layer of indirection for group membership to make it faster not have to lookup all members.
 - 2. PROBLEM: what does this make hard?
 - a. ANSWER: need to prevent loops (not easy)
 - b. ANSWER: slow to figure out if a user is a member of a group
 - i. so cache flattened list
- i. How address the fallacies?
 - i. Pretty much took into account every one